



Issue 29 – 31 May 2023

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Guidance and good practice

Animation supports family decision-making about vaccinations

A new [vaccine animation](#) explains how vaccines and vaccination help stop the spread of common, potentially life-changing diseases, reducing people's risk of serious illness, and protecting those who cannot be vaccinated.

Created with the British Society for Immunology, it can be shared with staff, families, carers, and educators to improve their vaccine knowledge and confidence, helping them to make informed decisions about consent or when discussing vaccination with families.

Spring COVID-19 booster campaign - missed vaccinations

As the spring COVID-19 booster campaign draws to an end, we understand that not all care home residents will have had the opportunity to receive a spring booster vaccine, for example new admissions or residents who may have been away at the time of the initial visit.

If any individuals are identified as having missed the initial vaccination visit but are now willing to be vaccinated, or for individuals who initially declined a vaccination but have since become vaccine confident, please notify healthprotection@leics.gov.uk.

Please include the name of the resident, and email these via Egress. You will then be advised of when another visit for vaccination will be available.

Leicestershire County Council updates

Inspired to Care - new managers' and employees' induction handbook

The Inspired to Care team has been working on a new product aimed at providing support for you and your new starters in their first 90 days of employment. This can be used in any setting and is suitable for both social care and health care providers.

We all know that after the exciting acceptance and commitment to a new role, the first 90 days in a new position is when reality sets in and you and your team are ensuring that your new hire is a strong fit.

Managers' handbook

This new tool will allow you to make the most of your new colleagues' induction and guide you to ensure this is successful if followed. This resource has useful tools such as a template welcome email, information on setting goals and objectives, performance monitoring, and much more.

Employees' induction handbook

Within this booklet, your new colleague will find information they can use during and after their induction such as setting their own goals, a section for them to record important contact details, useful questions for them to ask, and useful information such as wheels to work and other staff benefits.

Both handbooks can be found within the members' area on the [Inspired to Care website](#). If you are not currently an Inspired to Care member and would like access to this, please visit [Inspired to care registration](#) to register for free.

Inspired to Care – achievements during 2022/23

Inspired to Care's objectives are to improve the image of adult social care, work with the workforce of the future, and to support the retention and development of the existing workforce. Below are the highlights of their achievements during 2022 to 2023.

So, how does the team improve the image of social care? One of the things they do is to hold the '[Care Professional of the Year](#)' awards. This has proven to be popular, earning 155 nominations. Inspired to Care also created the #SocialCareSuccess campaign which had 3,845 views. Another method of raising the profile of adult social care is through the use of social media and as of 31 March 2023, they accomplished a total of 69,874 views on all their social media posts.

To raise the profile of adult social care as a career with the workforce of the future, Inspired to Care attended a total of 100 career events and mock interviews at schools, during 2022/23, which around 2,487 students were engaged with. In partnership with Florence Academy, they have created a Level 1 entry qualification, Pathway to Care, which Prince's Trust have committed to use with all the students

they support who are interested in working in adult social care. Also, they are supporting the development of a value based psychometric recruitment tool with York University, which will be available to members for free next year.

To retain and develop the workforce, the organisation held 6 topic conferences during this period, which received 95% positive feedback. They also created a new recruiters programme which has supported 15 recruiters in a year-long programme. Inspired to Care in partnership with health coordinated a wellbeing 'event in a box' with 56 providers participating, and 158 providers were assisted with one-to-one direct support. All 158 providers valued the advice given and said that the team had provided them with a wealth of information and new practices to try. Inspired to Care also sent out 515 candidate leads to support providers with their recruitment.

Should you wish to become a member please complete [register your interest](#) form and if you are already a member and wish to receive their support please complete the [book us form](#).

Learning and development opportunities

ReSTORE2 mini training

The East Midlands Patient Safety Collaborative have the following dates for the training on managing deterioration in care homes which can be booked via Eventbrite and are free to attend. These are 'train the trainer' sessions - on completion you will be provided with the training slides and resources so the training can be cascaded throughout your organisation.

Older adult care home training bookings:

- [Thursday 8 June 2023 at 14:00 - 15:45](#)
- [Monday 19 June 2023 at 14:00 - 15:45](#)
- [Tuesday 27 June 2023 at 14:00 - 15:45](#)

Learning disability care home training bookings:

- [Tuesday 6 June 2023 at 14:00 - 15:45](#)
- [Thursday 22 June 2023 at 14:00 - 15:45](#)

Safeguarding Matters Virtually Live - 7 June 2023

Following on from the success of a briefing in December 2022 a Safeguarding Matters Virtually Live briefing will take place on Wednesday 7 June 2023, 9.30 – 12.30. It is open to all staff across the multi-agency partnerships for children and adults.

The aim of the briefing is to share information in relation to the safeguarding of children and adults including procedure and guidance updates, resources to support practice and reflection on learning from reviews and audits. Topics will include thresholds, escalation guidance and much more.

There's no need to register, just [join the meeting on the day](#).

Consultations and research

Major Conditions Strategy – call for evidence

Views are being sought from the public, especially from those with lived experience of suffering from one or more of the 6 major conditions – cancer, cardiovascular diseases including stroke and diabetes, chronic respiratory diseases, dementia, mental ill health, and musculoskeletal disorders - along with those working in health and care services, the voluntary and community sector and wider industry to understand how best to tackle major conditions and deliver on the objectives of a [Major Conditions Strategy](#).

This call for evidence complements and builds upon the two calls for evidence undertaken last year on cancer and mental health. Summary of responses and social media content can be found at:

- [Results of the 10-Year Cancer Plan call for evidence](#)
- [Mental Health and Wellbeing Plan: discussion paper and call for evidence](#)

Social media content:

- [LinkedIn](#)
- [Twitter](#)
- [Facebook](#)

The call for evidence is open from Wednesday 17 May until Tuesday 27 June 2023.

Volunteering in social care – national survey

In June the current NHS Volunteer Responders programme will be expanded into adult social care to form a joint NHS and Care Volunteers Responders programme. Before the programme launches, DHSC is looking to gain insight into the number of volunteers being used within the adult social care sector and understand more about volunteering within the sector.

A brief survey was launched in the Capacity Tracker on 23 May 2023 for care home and home care providers to complete and will remain open until late June. By completing the survey your responses will help DHSC to gain further insight into volunteering within the sector and how it can best be supported.

Commemoration, celebration and awareness raising

Carers Week: Recognising and Supporting Carers in the Community - 5 - 11 June 2023

Leicestershire County Council carers' event – 5 June 2023

Leicestershire County Council is hosting a carers' event at County Hall, Glenfield on Monday 5 June 2023 10:00 to 13:00 to recognise, value and support our carers.

There will be speakers on the day to help promote carers' health and wellbeing and a number of organisations will be offering information and advice to support carers in their communities.

Find out more about [this and other events open to carers in Leicestershire](#) - alternatively please contact carers@leics.gov.uk

Carers' week online session for health and care workers – 5 June 2023

Leicestershire Partnership NHS Trust is hosting an MS Teams session from 10.00-11.00 on Monday 5 June, for people working in health and care across Leicester, Leicestershire and Rutland, facilitated by Sharon Spurling from the national Carers Trust. The aim of the session is to highlight carer awareness:

- Who is a carer?
- Understand carer engagement strategies
- How to refer carers for support

Find out how these link into the six standards of the Triangle of Care, which will be shared during the session.

If you'd like to join this session, please follow this MS Teams link: [Click here to join the meeting](#)

For more information please email emily.robertshaw1@nhs.net at LPT.

National Smile Month - 15 May - 15 June 2023

Good mouth care is vital when supporting those using adult social care services and can have a huge impact on their physical health and well-being. Poor mouth care has been linked to causing chest infections, diabetes, cancer, and pain or discomfort.

When people suffer from dental or mouth pain, they are less likely to eat and drink adequately and have a much higher chance of weight loss and dehydration. Bacteria within the mouth can easily move to other areas of the body to cause a new infection or worsen a pre-existing condition. Despite there being a national shortage of NHS dentists, care staff should be aware of what actions they should take to prevent issues from occurring.

National Institute for Clinical Excellence (NICE) have three mouth care quality standards that should be in place for all of those within care homes.

- Their mouth care needs to be assessed on admission
- Their mouth care needs to be recorded within their personal care plan and reviewed
- To be supported in cleaning their teeth twice a day. Where a person has dentures in place, these should also be cleaned a minimum of twice per day

Care home managers can obtain more information here:

- [National Smile Month](#)
- [NICE - improving oral health for adults in care homes](#)
- [NICE - oral assessment tool](#)
- Leicestershire Community Infection Prevention and Control Service at 0116 305 5121 infection@leics.gov.uk

Industrial Action

Junior doctor – possible strike

It has recently been announced that junior doctors in England are planning to strike from 14 to 17 June. Information will be updated when available onto the [University Hospitals of Leicester \(UHL\) news site](#).

Previous Provider News bulletins contain information on what to consider to reduce disruption to your services and support the health and social care system.

National Education Union - possible strike

The National Education Union in England will decide on 17 June whether they plan to strike during week commencing 3 July.

Next edition

The next edition of Provider News will be published during week commencing 12 June 2023. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk.