

# Issue 33 – 27 July 2023

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### The future of adult social care

# LLR Dementia Strategy consultation launch

An updated strategy to support people living with dementia has been launched by Leicestershire's health, social care, and voluntary sector organisations, and we encourage you to have your say.

The draft strategy sets out how Leicester, Leicestershire, and Rutland's (LLR) Dementia Programme Board – which includes Leicestershire County Council – seeks to support people with dementia, including families and professionals, as well as making communities more dementia-friendly.

Priorities of the 2024–2028 strategy include 'diagnosing well' – which ensures people have equal access to dementia care by acknowledging inequalities – and 'living well' which aims to help give everyone the opportunity to live life to the full post-diagnosis.

Work to produce the new draft strategy has also included input from those living with dementia and covers how personalised and integrated care across LLR will be delivered. The 2019-2022 strategy was successful in ensuring that primary health checks factored in dementia risks as well as helping GP surgeries across the county to become as dementia friendly as possible with purpose-built resources.

Christine Radford, cabinet member for adults and communities, said: "We've worked with partners across Leicester, Leicestershire, and Rutland to update the Dementia Strategy, showing how we will build on the good work we're already doing across the county, and continue to improve outcomes for Leicestershire residents.

"The survey gives people living with dementia, their families, professionals and organisations the opportunity to let us know what really matters to them, and I encourage everyone to have their say."

The consultation runs until Friday 22 September, and you can take part by visiting the <u>consultation web page</u>. The strategy, including the feedback from the survey, will be presented at the council's Cabinet later this year.

Please share across your professional networks as well as with people living with dementia and carers. We will visit existing community or residential groups to go through the survey – please contact us using the email below if you would like us to attend a particular meeting.

A poster that could be printed and put on display to raise awareness of the consultation is available - to obtain a copy or a printed version of the survey please get in touch at <a href="mailto:dementia-strategy@leicester.gov.uk">dementia-strategy@leicester.gov.uk</a>.

#### **Guidance and good practice**

#### International recruitment

An International Recruitment project is underway in the East Midlands, aiming to support existing providers who hire internationally and also those that find the idea daunting, or unaffordable.

Support is in place for your new, and existing, international workforce. NEL Citizens Advice are able to provide independent and impartial legal advice to your staff members. Citizens Advice will be running a webinar on Tuesday 1 August via Teams which is open to any of your existing international staff – please share this <a href="Eventbrite">Eventbrite</a> link with them, and ask them to share it with any friends or family that may be working in social care across the East Midlands.

To help allocate the funding to have the maximum impact, please <u>complete this</u> <u>survey</u>, whether you are currently hiring internationally or not, and the project would welcome your feedback.

# Leicestershire County Council updates

# Short term home care packages

Home care packages that may be short-term will now be highlighted as such on the await care list, so that providers can decide whether to take the package for a short time. An example of where this might arise includes where HART do not have capacity to start a package of reablement but do not want to delay a person's return

home. HART will take the package as soon as they have capacity, which could be as early as the next day.

### Nursing band and MSIF - enhanced residential rates

Following the Fair Cost of Care work the council published its <u>Market Sustainability Plan</u> (MSP) in March 2023, which set out key market risks and proposed actions to mitigate them. Subsequently, the DHSC announced the Market Sustainability and Improvement Fund (MSIF), and the council has determined how that funding will be used.

In line with the MSP, a nursing care band rate will be introduced, and the residential care fee increased. In addition, the fees paid to directly employed and self-employed Personal Assistants will be reviewed. The council will communicate more detail separately to relevant stakeholders to implement the changes agreed.

For further information, please contact dave.pruden@leics.gov.uk

### **Learning and development opportunities**

#### Free IPC webinars

The County and Rutland Local Authority Infection Prevention & Control (IPC) team are continuing with their series of short webinars called 'IPC Basics'. These are short IPC refreshers aimed at staff working in adult social care who have an interest in IPC, such as IPC Champions and housekeeping staff.

All are welcome and you can attend as many sessions as you wish.

The following have been arranged:

- Wednesday 20 September 2023, 2:15 pm -3pm IPC Basics 13
  (Clostridioides difficile (C.diff). There has been a 25% increase in C.diff cases nationally in the past year. This webinar will look at the most recent guidance in managing this infection in adult social care settings.
- Wednesday 25 October 2023, 2:15 pm -3pm IPC Basics 14 Oral Hygiene and Infection. The importance of effective oral hygiene in reducing the risk of infection.
- Wednesday 22 November, 2:15 pm -3pm IPC Basics 15 Frailty and Infection. The impact of infection on those with frailty.
- Wednesday 13 December, 2:15 pm 3.00 pm IPC Basics 16 Respiratory Illnesses. Managing respiratory illness in adult social care settings.

To book onto a webinar email infection@leics.gov.uk or contact 0116 305 5121.

You will need to provide an email address in order that the link to the webinar can be sent to you 2 days prior to the event.

### **Fully funded LSCDG courses**

#### LSCDG training plan for 2023/2024

Access to all LSCDG courses is free for City and County providers. For further information please view the <u>training plan</u> which will give instructions on how to register for your course of interest.

#### Well-led & leadership courses

To access these courses your establishment must have created an <u>Adult Social Care Workforce Data Set (ASC-WDS)</u> account prior to booking on the course.

For all queries, please email <a href="mailto:lscdg@leics.gov.uk">lscdg@leics.gov.uk</a>.

#### **GoLearn 2023 Better Mental Health courses**

Whether someone is looking to improve their mental wellbeing, maintain good mental wellbeing or simply learn something new about mental health, there is a course to suit everyone. Courses include a variety of engaging learning activities and resources with the emphasis on being able to use the learning in everyday life. Learners' wellbeing goals are included in a personalised learning plan that is tailored to the individual. Joining a course gives learners the opportunity to learn with others in a safe, supportive and inclusive learning environment.

Better Mental Health courses are suitable for staff, people who access adult social care services, and members of the public. Visit the new <u>GoLearn! website</u> for further information.

### **Opportunities**

# **Digital funding opportunities**

Funding available to support adult social care providers in England with adopting and implementing technology can be seen on the Digital Social Care website.

# **Data tracking**

# Capacity tracker data webinars

In <u>Provider News 32</u> we reported that there will be forthcoming enforcement action against the requirement to submit data via the capacity tracker. Some imminent webinars will provide information and support on the requirement, including:

- How to get set up on capacity tracker
- What capacity tracker is and its general functionality
- Current government policy and guidance, related to the capacity tracker
- How capacity tracker benefits the health & social care system

No previous booking is required, and the duration is approximately 1 hour. The schedules are available on the <u>capacity tracker website</u> and have been copied for your convenience below.

#### Home care

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vved	2 August	2pm	Join the 2 August meeting
			Meeting ID: 313 802 010 331 Passcode: TQLxxb
Wed	9 August	2pm	Join the 9 August meeting
			Meeting ID: 335 735 418 104 Passcode: axQr7V
Wed	16 August	3pm	Join the 16 August meeting
			Meeting ID: 339 248 853 710 Passcode: dQiQTa
Wed	23 August	2pm	Join the 23 August meeting
			Meeting ID: 336 011 627 168 Passcode: BZzmhG
Wed	30 August	2pm	Join the 30 August meeting
			Meeting ID: 364 608 332 604 Passcode: 9FpVDJ
Wed	6 September	2pm	Join the 6 September meeting
	September		Meeting ID: 327 951 323 053 Passcode: fUAhrf
Wed	13 September	2pm	Join the 13 September meeting
	осріснівен		Meeting ID: 374 973 439 122 Passcode: ERAufR
Wed	20 September	2pm	Join the 20 September meeting
	Coptombol		Meeting ID: 380 922 460 726 Passcode: ST8xHs
Wed	27 September	2pm	Join the 27 September meeting
	September		Meeting ID: 333 467 742 428 Passcode: 28PcDk

#### **Care homes**

Wed	2 August	1pm	Join the 2 August meeting
			Meeting ID: 393 605 422 546 Passcode: Dgiqft
Wed	9 August	1pm	Join the 9 August meeting
			Meeting ID: 374 440 463 093 Passcode: HtrksW

Wed	16 August	11am	Join the 16 August meeting
			Meeting ID: 369 092 093 853 Passcode: 3nXrmd
Wed	23 August	1pm	Join the 23 August meeting
			Meeting ID: 356 370 815 022 Passcode: iygFFN
Wed	30 August	1pm	Join the 30 August meeting
			Meeting ID: 390 749 766 840 Passcode: d4aJmt
Wed	6	1pm	Join the 6 September meeting
	September		Meeting ID: 393 605 422 546 Passcode: Dgiqft
Wed	13	1pm	Join the 13 September meeting
	September		Meeting ID: 374 440 463 093 Passcode: HtrksW
Wed	20	1pm	Join the 20 September meeting
	September		Meeting ID: 319 663 284 299 Passcode: Cz677C
Wed	27	1pm	Join the 27 September meeting
	September		Meeting ID: 325 118 542 313 Passcode: 9QytYZ

# **Health and wellbeing**

# LLR Health and Wellbeing Partnership - free prize draw

The <u>Health and Wellbeing Partnership</u> is committed to supporting health and social care staff across LLR. The partnership is running a <u>prize draw with the chance of winning a £50 voucher</u> for people who complete a very short questionnaire about their More Good Days campaign. The information you provide will be used to develop future projects to ensure that they are inclusive of all employees within the LLR health and social care system.

Support is available to social care workers as well as those in NHS Trusts, the Integrated Care Board, the emergency services, primary care, or public health, to help you look after your health and wellbeing at work, including:

- Financial wellbeing and support with helping your money go further
- Psychological support and counselling provided by LLR Talking Therapies in addition to initiatives designed to support your mental health
- Staff benefits

- Guidance for making healthy lifestyle changes to support your physical health
- Menopause awareness
- Learning and development
- Support for leaders and managers

The webpage provides information, resources, and signposting to ensure you are able to quickly find support at the right time should you need it.

#### **Events**

#### **EMCARE** annual conference 2023

This year's EMCARE Annual Care Conference will be held at The Kube, Leicester Racecourse, Oadby, LE2 4AL, on 28 September 2023, 8.30am – 4.30pm.

On the day there will be a variety of speakers to give advice and updates in changes to law and best practice on key sector topics, including 'The current state of social care' and 'Fresh approaches to recruitment and retention'. In addition to the speakers, there will be exhibitors showcasing their products and/or services.

Attendance includes lunch and refreshments as well as Certificates of Attendance that evidence attendance as a record of professional development.

Discounted early bird tickets are available until 31 July 2023 at £25.00. To book a place visit Eventbrite EMCARE Annual Care Conference 2023

### **Awards**

#### Care Professional of the Year Awards

The Care Professional of the Year Awards are back! This year will be bigger and better than ever with a total of 22 awards being given. The Inspired to Care team has really wanted to make sure that all areas of our sector are celebrated with a category given to all main provision types as well as local companies that support and cheerlead our work. Nominations are easy to make with only a minimum of 200 words needed for each entry and no limit to how many you can send. Nominate your care professional.

There is an opportunity for you to join this year's judging panel to help celebrate the wonderful work the adult social care sector does each and every day. Find out more about joining the panel. Please note that judging will take place during week commencing 30 October.

# Commemoration, celebration and awareness raising

# **South Asian Heritage Month**

<u>South Asian Heritage Month</u> runs from 18 July to 17 August, ending on the anniversary of the Partition.

The month allows people with South Asian heritage to tell their stories and experiences across generations, to educate others about their histories, and to proudly display their diverse and rich cultures. Last year, Culture Leicestershire met with a group of local women with South Asian heritage to explore their memories of the Partition | Culture Leicestershire, in partnership with Loughborough University.

The month provides an opportunity to publicly appreciate and acknowledge the hard work members of the South Asian population contribute, especially in the care sector. We're proud of the diverse nature of the adult social care workforce, and how it is representative of multicultural Britain. Those with South Asian heritage are an integral part of the health and social care fabric.

### **Next edition**

The next edition of Provider News will be published during week commencing 7 August 2023. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at <a href="mailto:enquirylinequality&contracts@leics.gov.uk">enquirylinequality&contracts@leics.gov.uk</a>