



Issue 58 – 29 July 2024

Contents

Contents..... 1

Guidance and good practice 2

 Six-month payment rule 2

 Diabetes care planning 2

Leicestershire County Council updates 3

 Adults & Communities Engagement Panel Newsletter 3

 Provider portal pilot..... 3

Learning and development..... 3

 Navigating menopause as an autistic / neurodivergent person 3

Health and wellbeing 3

 Heat Health Alert 3

Events 4

 Leicestershire Learning Disability Partnership Board – Conference 4

Industrial action 5

Reminders..... 5

 Next edition..... 5

 Useful links 6

Guidance and good practice

Six-month payment rule

As advised in the most recent Provider Forums any Home Care, CLC day services and Supported Living hours submitted for payment that are over 6 months old will not automatically be paid. Instead, they will only be paid by exception, such as where payment has not been made due to an error by the Council. This process ensures that payments and accounts are as timely as possible and improve year end closedown.

Finance Operations will send an updated Provider Guidance which highlights these changes to the 6 month payment rule.

The six-month payment rule will be implemented from 3rd September 2024.

If you have any questions, please do not hesitate to contact us and raise your query using the appropriate generic email address –

- clcpayments@leics.gov.uk
- slpayments@leics.gov.uk
- ehcmpayments@leics.gov.uk

Diabetes care planning

A Diabetes Care Plan template is being developed with care home providers, local health and social care teams, and supporting professionals, for use in all residential and nursing care homes across Leicester, Leicestershire, and Rutland (LLR).

A questionnaire will help gather vital information about the current practices related to diabetes care, and to help better understand what support is required for care homes and their residents in LLR.

The aims of creating an LLR-wide Diabetes Care Plan Template are to:

- Help improve the quality of diabetes care for care home residents in LLR and align it better to local and national guidance.
- Provide better advice to carers and residents about how to manage diabetes, particularly in care homes.
- Reduce hospital admissions and care events resulting from diabetes-related incidents/problems in LLR.

Please respond to the questionnaire by 31 August 2024. Please only participate once to ensure the survey's accuracy.

If you require any support in filling in this questionnaire please contact:
Kishan.Karia@uhl-tr.nhs.uk or carehomespharmacy@uhl-tr.nhs.uk

Leicestershire County Council updates

Adults & Communities Engagement Panel Newsletter

The Adults & Communities Engagement Panel are excited to launch the first edition of their newsletter. This first edition gives an overview of the panel and showcases some of the work they have been involved with. It will also be used to share new developments that are relevant to the people we work with and information they may find helpful for example how to prepare for an emergency. The intention is to produce the newsletter quarterly so if you come across anything you think might be of interest please send to a&c-strategy@leics.gov.uk.

The newsletter has been produced by members of the panel, I'm sure you'll agree Matthew and Bhavin have done a great job. We hope you enjoy reading it.

[Adults & Communities Engagement Panel Newsletter - July 2024](#)

Provider portal pilot

The Council is currently undertaking a pilot with the Provider Portal with one provider. If you have not been asked to take part in this pilot, please refrain from using the following options under type (Care Management – CPLI Query and Care Management – Other) within the portal until further notice.

Learning and development

Navigating menopause as an autistic / neurodivergent person

You can now watch the Supported Loving webinar on '[navigating menopause as an autistic / neurodivergent person: challenges and coping strategies](#)' online. Here are some links to accompany the webinar:

- Bridging the Silos Autistic Menopause Study: www.AutisticMenopause.com
- Science on the Spectrum, where you can find more studies and resources: www.scienceonthespectrum.net
- Feedback: <https://tinyurl.com/menopausetalkfeedback>

Health and wellbeing

Heat Health Alert

A YELLOW Heat-Health Alert - (Hot weather response) has been issued for the East Midlands and is in effect between Monday 29/07/2024 at 09:00 and Friday 02/08/2024 at 09:00.

Following a fine, warm and dry start across the East Midlands for the first half of the working week with temperatures well into 20s Celsius, by late Wednesday a change is beginning to take place. Scattered showers, potentially heavy and thundery are possible, overnight Wednesday but chiefly on Thursday. Not everywhere will be wet, indeed some places will remain dry throughout but where showers do develop, they could be heavy and thundery, falling on to sun-dried surfaces.

As a result, an early Yellow Warning of Thunderstorms has been issued. This warning is valid between midday and midnight on Thursday and comes with a very low likelihood of MEDIUM impacts which means:

Spray and sudden flooding could lead to difficult driving conditions and some road closures

- Where flooding or lightning strikes occur, there is a chance of delays and some cancellations to train and bus services
- There is a slight chance that power cuts could occur and other services to some homes and businesses could be lost
- There is a small chance that homes and businesses could be flooded quickly, with damage to some buildings from floodwater, lightning strikes, hail or strong winds
- There is a small chance of fast flowing or deep floodwater causing danger to life

The latest forecast details are available via the Met Office: [Find a forecast](#)

Events

Leicestershire Learning Disability Partnership Board – Conference

The annual Leicestershire Learning Disability Partnership Board Conference is happening this year on Thursday 19th September 9.30 a.m. – 4.00 p.m. at King Power Stadium, Leicester (LCFC) LE2 7FL, with the theme of Health & Well-being – healthy living and keeping active.

Developed by self-advocates the day will be jointly delivered with professionals and is focused on those who directly work with, such as support workers, registered managers, people with a learning disability. This is an exciting opportunity to come along for a day of learning, sharing, and networking.

There will be several workshops on offer during the day, all of which have been developed by the self-advocates, covering healthy eating, and activities to improve physical and mental health.

Workshop 1 - Healthy Eating. Will look at ways to help people to eat healthier, how to understand and compare ingredients such as fat, sugar, and salt. The benefits of preparing cooking from scratch as opposed to microwave meals. Easy read recipes will be available for people to take away and use when supporting individuals.

Workshop 2 – Activities for Well-being. Will look at activities/hobbies that people can take up that will support well-being. Russell will talk about the activities he does, swimming, cycling, and gardening, and there will be a demonstration of crafts such as knitting/crochet highlighting how hobbies can promote positive mental health.

Workshop 3 – Movement for Fitness. Active Together will lead this workshop with ideas on how to support individuals to become more active. Suggested forms of exercise that people can do, how you can use technology such as Alexa as a way of undertaking free exercise.

Refreshments and lunch will be provided and there will be a variety of stalls offering information and advice for you to browse.

Due to the popularity of previous conferences places will be restricted to 2 tickets per organisation. Each ticket will need to be booked on an individual basis.

Ticket sales will open 1 August 2024, to book your place go to [Leicestershire Learning Disability Partnership Board Conference - Eventbrite](#)

We look forward to seeing you there!

Industrial action

The BMA has asked GPs across the country to vote on taking collective action. The ballot closes on Monday 29 July 2024, with potential action beginning to take place from August.

We respect the right of staff to take action. While this takes place, the local health and care system will work together to ensure the impact on patients is kept to a minimum.

If the action does go ahead, it is important for system colleagues to know that GP practices will remain open and should be used as normal. Please continue to interact with practices as you normally would, unless you are told otherwise.

You can read more about the proposed action on the [BMA website](#).

Reminders

Next edition

The next edition of Provider News will be published during week commencing 12 August 2024. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk.

Useful links

- [Current and past editions of Provider News](#)
- [Provider conference calls](#)