



Parishes and Communities Update

Issue 23 of our Parish and Communities update can be found below.

Please continue to let us know what you think, your feedback is important to us and will allow us to improve our services to you.

NEWS

Causeway One.Network guide

Have you tried using One Network for finding details of changes to roads and temporary disruptions such as roadworks?

One Network is a unique digital web-based road management platform that connects road operators, utilities, contractors, traffic management teams and the public with an aim to reduce disruption, keep traffic moving and improve journeys.

To assist users in setting up an account and finding locations we have developed a simple [One.Network guide](#).

Customer Experience Strategy – Consultation live

Leicestershire County Council would like to invite views on our [draft Customer Experience Strategy](#), that supports our vision for customer service at the council.

The consultation is now live for individuals and partner organisations to complete; the consultation closes on **10th November**.

Property Flood Resilience Grant

If you have experienced internal flooding to your home or business during Storm Babet (October 2023) or Storm Henk (January 2024), you may be eligible for a grant of up to £5,000 (inclusive of VAT) through the [Property Flood Resilience \(PFR\) Repair Grant Scheme](#).

Environment Action Volunteers

Environment Action Volunteers are Leicestershire residents who work within their communities to raise awareness of key environmental issues and encourage positive behavioural changes. They are a key part of Leicestershire County Council's mission to reduce waste, protect the environment and tackle climate change.

This September, a recruitment campaign is inviting Leicestershire residents aged 18+ with an interest in environmental issues to join the scheme and give their time to support activities such as running stalls at community events, providing talks and workshops for schools and community groups, as well as completing practical tasks such as recording ancient trees and tackling invasive non-native species. New recruits will be invited to a face-to-face training session at County Hall on 12th October, alternatively they can attend a training webinar on 8th November 2024.

For more information on how to apply please see the [Less Waste volunteering](#) page.

REMINDERS

- **Local Transport Plan 4**

The council's current Local Transport Plan, LTP3, is coming to an end in 2026, and no longer accords with national planning, transport, and environmental policies. It also has a limited focus on health and well-being and the potential benefits that active travel provides Leicestershire for local communities. We have taken the decision to update it with a [new Local Transport Plan](#) which will know as LTP4.

The Environment and Transport Department is also working to develop supporting strategies, including Leicestershire Highway Design Guide, Electric Vehicle Strategy and Cycling and Walking Strategy which allow more opportunities for you to feed in your thoughts and views.

CONSULTATION

A public consultation on the draft Local Transport Plan 4 is due to start on 12th August and close on Monday 23rd September. You can feed in your thoughts by completing a survey questionnaire which will be on our [have your say](#) pages.

To request a hard copy of this survey or for more information please direct your messages to:

LeicestershireLocalTransportPlan@leics.gov.uk

- [Grass Cutting](#) - Cut 3 of our rural roads started on 19th August and the tractors are working their way around the county to complete by 1st October.
- The sign cleaning programme will commence at the end of June and aims to cover the whole of the County starting with the resilient road network.
- All waste sites have now moved to the summer opening hours until 30th September 9am to 7pm. Visitors are encouraged to arrive 10 minutes prior to closing, last admittance being 6.55pm.
- Details of [weekly planned roadworks](#) throughout Leicestershire are available. This is updated every Monday and shows the following 10 days, please note this is only up to date at the time of creation and will not contain information on emergency works, however this can be found on the [one.network](#) site.
- To log an enquiry, we would ask that you use the '[Report a problem](#)' online form wherever possible - this form guides you through the identification and location of the issue, allowing easy input of the relevant data. You do not have to log in or have an account to do this and you will receive an acknowledgement, reference number, and receive regular updates on the issue reported.
- For all other enquiries that do not fit into the 'Report a problem' form, please submit these using the exclusive email address CSCparishes@leics.gov.uk, this was introduced several years ago to ensure that Parish Councils and Community Organisations are provided with a consistent and centralised approach.

Information on local services, latest news and events can also be found on our [Information for parishes and communities webpage](#) and [LCC website](#).

For enquiries relating to problems or defects on the roads or pavements please use the <https://www.leicestershire.gov.uk/roads-and-travel/road-maintenance/report-a-road-problem> or email CSCParishes@leics.gov.uk

Information on traffic schemes can be found at <https://resources.leicestershire.gov.uk/roads-and-travel/traffic-management-schemes>

Contact the Special Projects Team, Environment and Transport Department on 0116 305 5186 or at etdspecialprojects@leics.gov.uk