



Issue 60 – 29 August 2024

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Guidance and good practice

Autumn/winter 2024/25 flu and COVID-19 seasonal vaccination programme

Preparations are now underway for the flu and COVID-19 seasonal vaccination programme for autumn/winter 2024/25. The main campaign will commence on Thursday 3 October 2024 and is anticipated to be completed by Friday 20 December 2024.

[See resources, including details on eligible groups of people, vaccines to be used, and additional information.](#)

Care home providers are asked to collate consent forms to ensure smooth and efficient vaccination visits. [Access template consent forms and letters.](#)

For any queries email healthprotection@leics.gov.uk

Leicestershire County Council updates

Changes to Professional Portal referrals

Minor changes have been made as of 1 July 2024 to the professional referral 'Report an Incident in a Care Home', on our Leicestershire Portal; this is to ensure that we receive all required documentation to review incidents correctly and in a timely manner.

Our 'Report an Incident in a care home', and 'Safeguarding' form all contain links to the Safeguarding criteria, and referrers need to ensure that they read these and decide whether a referral meets the criteria in order to submit the correct form – the forms contain links to divert referrers to the correct form if the wrong one has accidentally been opened.

The following incidents are what should be reported on the 'Report an incident in a Care home' form:

- 5 or more falls within the last month (with or without injury) – all details of each fall should be provided with attachments requested.
- Head injury - full details of fall and injury should be provided with attachments requested.
- Fall resulting in injury - full details of fall and injury should be provided with attachments.
- Medication error (harm occurred) – necessary attachments such as MAR charts, care plan should be included.

Page 5 of the form is the attachment section, and you will need to tick which documents you have included.

For all falls you should include the falls risk assessment, care plan, and a copy of your own incident report.

Forms that are submitted without necessary attachments will be rejected and will need to be submitted again.

If documents are too large to upload, please split them and upload them that way.

Communications and engagement on public health

Have your say on shaping Leicestershire County Council's communications and engagement on Public Health.

Leicestershire County Council's Public Health are looking to shape the way they communicate and engage with residents to improve health across the county. They're keen to hear your views as members of the public on how you currently receive and engage with health and wellbeing messages. This will help to improve messages and how they are shared with you. Your input will help develop communication and engagement plans for the future.

They are asking you for your views by responding to the survey which is now live and will run until midnight on Sunday 13 October.

The survey is open to everyone in Leicestershire. They are keen to hear from groups who are underrepresented in current research - people from different racial backgrounds or ethnicities, people who identify at LGBTQ+ and people of all ages, for example. To capture this information, you are encouraged to complete the 'about you' section at the end of the survey. The more they know about how you need to hear about health and wellbeing, the better messages can be tailored to you and your community.

[Complete the survey](#). The survey link will be live from Monday 2 September.

Trading Standards News

The [summer 2024 edition of Trading Standards News](#) includes informative articles on fake text scams, funeral scams, food labelling, and more.

Learning and development

The Framework for Integrated Personalised Care training

The Integrated Personalised Care Programme sets out the responsibilities of the NHS, that with the right oversight and training, care modules can be delivered by social care agencies, whilst remaining the responsibility of the NHS.

This training programme is free of charge and has been designed to promote constructive co-operation between staff of different agencies in the interest of excellent quality care for individuals. Delivered by healthcare specialists locally, the programme will enable social care workers to acquire the knowledge, skills and understanding required to undertake generic healthcare modules confidently and safely in line with Integrated Personalised Care, at no cost to you.

This training programme has been designed for:

- Social care workers who haven't previously received training in the core generic delegated healthcare modules.
- Social care workers who have previously received training in the core generic delegated healthcare modules and require an assessment and sign off for the delegated modules.

There is training available to providers for staff to undertake generic delegated healthcare tasks:

Training is available for the following generic modules:

- Assisting patients with nutritional requirements and risk of choking
- Managing catheter, conveen, stoma, ileostomy and urostomy care systems
- Tissue viability
- Posture awareness / benefits of good posture

- Use of pressure relieving equipment
- Administration of eye and ear drops
- Applying steroid creams above 1%
- Undertaking blood glucose testing
- Application of compression hosiery

The training will be supported by a series of presentations, practical opportunities, and simulation. Whether delegates are completely new to a role or simply wish to refresh their skills, we hope that they will find this free training programme enjoyable, informative, and rewarding.

If you would like to take advantage of this free training programme, please complete the booking form at the very end of this bulletin, stating the specific areas of training that you would be interested in and email it to lpt.FIPC@nhs.net

LOROS Centre for Excellence palliative and end of life training courses

The LOROS Centre for Excellence runs many palliative and end of life care training opportunities – see their [schedule of courses](#) and instructions on how to book.

Understanding Antisemitism and Islamophobia - free NHSE webinars

NHSE is hosting forthcoming understanding Islamophobia and Antisemitism sessions.

Please note, if you are unable to make a booking on the NHSE booking page, the direct webinar links are included below and are available on the website.

Antisemitism: what it is, its roots and modern manifestations - Thursday 5 September, 10.00-11.30

[This training webinar will focus on antisemitism](#): what it is, its roots, modern manifestations, and on de-mystifying Jewish people. It aims to increase understanding of who Jewish people are and the community in the UK, and of what antisemitism is, its scale, and reach.

[Click here to join the webinar](#)

Understanding Islamophobia - Wednesday 25 September, 11.00-noon

This [webinar on understanding islamophobia](#) provides valuable insights into the nature of Islamophobia, its impact on individuals and communities, and effective strategies for creating an inclusive and supportive workplace environment.

[Click here to join the webinar](#)

If you have any queries, please email england.odhelpdesk@nhs.net.

Opportunities

Displaced international recruits

If your organisation is currently hiring and can provide opportunities for displaced international recruits, we encourage you to get in touch with East Midlands Care at employersupport@eastmidlandscare.co.uk

Please provide the following details:

- Job title
- Job description
- Location
- Required skills / qualifications
- Contact information

East Midlands International Recruitment fund

Grant applications for rounds 1 and 2 are now closed. It is not currently known whether there will be further rounds of grant. For more information, please email employersupport@eastmidscare.co.uk

Health and wellbeing

Managing the mental health impact of civil unrest

Following the recent episodes of civil unrest, the LLR Talking Therapies Team have developed a webinar which discusses how this can take a toll on mind and body, with suggestions for self-help techniques to maintain wellbeing in difficult times. Please do share across your organisation. A number of self-help resources are also available.

- Webinar: [YouTube](#)
- Self-help resources: [Vitahealthgroup Self-help Resources](#)

Consultations and research

Remote Verification of Death - surveys

The LLR protocols around Remote Verification of Death are being reviewed to ensure the views and perceptions of our workforce and of carers are considered.

Below are two anonymous surveys that have been compiled to collate this information. Please complete the one that is relevant to you.

- [Survey one](#) - remote verification of death survey for those providing guidance to professionals or members of the public

- [Survey two](#) - remote verification of death survey for professionals who are involved in assisting verification over the phone

These surveys seek to understand your perceptions of the practice as well as identifying any areas for improvement or development. The surveys will take no more than three minutes and responses will inform future practice.

While this work is underway, current Remote Verification processes will remain in place as per the [guidelines set out by the British Medical Association](#).

For more information regarding the review or to express an interest in being part of the task and finish group – please contact Liz McIntyre, Improvement Specialist - End of Life Care, Leicester, Leicestershire and Rutland ICS, 07880 236458.

Research into multiple long-term conditions for people with learning disabilities

1 in 3 people in the UK live with at least 2 long-term health conditions or ‘Multiple Long-Term Conditions’ (MLTCs). For people with a learning disability, it is 2 in 3.

Managing multiple health conditions presents a significant challenge for people with a learning disability, their carers and health and social care services, leading to poor health outcomes.

In April 2022, the National Institute for Health and Care Research (NIHR) funded DECODE project began to explore if Artificial Intelligence (AI) can help to co-ordinate care for people with a learning disability who have MLTCs.

The DECODE team is led by Professor Thomas Jun (Loughborough University) and Dr Satheesh Gangadharan (Leicestershire Partnership NHS Trust), bringing together researchers from design and data analysis backgrounds and healthcare professionals who have experience of working with people with a learning disability.

The DECODE team works alongside a team of Patient and Public Involvement (PPI) members: People who have a lived experience of learning disabilities. This could be people who have a learning disability, family members and paid or professional carers. Listening to these experts by experience has ensured that the design of the research is accessible so that people can understand and participate.

We currently have a real shortage of paid or professional carers and we need your help! We are looking for people who work in support worker, management, day service and/or personal assistant roles. We want to hear about your experiences of supporting people with a learning disability with their care. Your valuable experience and opinions can really make a difference in this research.

Benefits of joining this research:

- Helping to make a difference to people’s lives.
- Increase personal research knowledge and links to additional research opportunities.

- Payment for your time is offered (£25 per hour bank transfer/gift vouchers).
- Care companies can claim costs for staff's time if meetings are in working hours.
- Low time commitment: meetings are currently held once a month, online for 2 hours.

If your expertise and experience could help us, we would love to hear from you.

Find out more on the [DECODE project website](#) or contact Sarah on [07721052532](tel:07721052532), sarah.rabbitte@nhs.net

The DECODE project (NIHR203981) is funded by the 'NIHR AI for Multiple Long-term Conditions (AIM) Programme'. The project will run until March 2025.

Events

Leicestershire Learning Disability Partnership Board conference – 19 September

The annual Leicestershire Learning Disability Partnership Board Conference is happening this year on Thursday 19 September 9.30-16.00 at King Power Stadium, Leicester (LCFC) LE2 7FL, with the theme of Health & Wellbeing – healthy living and keeping active.

Developed by self-advocates, the day will be jointly delivered with professionals and is focused on those who directly work with, such as support workers, registered managers, people with a learning disability. This is an exciting opportunity to come along for a day of learning, sharing, and networking.

There will be several workshops on offer during the day, all of which have been developed by the self-advocates, covering healthy eating, and activities to improve physical and mental health.

- Workshop 1 - Healthy Eating. Will look at ways to help people to eat healthier, how to understand and compare ingredients such as fat, sugar, and salt. The benefits of preparing cooking from scratch as opposed to microwave meals. Easy read recipes will be available for people to take away and use when supporting individuals.
- Workshop 2 – Activities for Well-being. Will look at activities/hobbies that people can take up that will support well-being. Someone will talk about the activities they do - swimming, cycling, and gardening - and there will be a demonstration of crafts such as knitting and crochet, highlighting how hobbies can promote positive mental health.
- Workshop 3 – Movement for Fitness. Active Together will lead this workshop with ideas on how to support individuals to become more active, suggested forms of exercise that people can do, how you can use technology such as Alexa as a way of undertaking free exercise.

Refreshments and lunch will be provided and there will be a variety of stalls offering information and advice for you to browse.

Due to the popularity of previous conferences places will be restricted to 2 tickets per organisation. Each ticket must be booked individually.

Tickets are now available - to book your place go to [Leicestershire County Council LDPB Conference Tickets](#) on Eventbrite.

We look forward to seeing you there!

Commemoration, celebration and awareness raising

Sepsis Awareness Day – 13 September 2024

13 September 2024 is World Sepsis Day, and the aim is to raise awareness for sepsis worldwide.

Sepsis is a life-threatening condition that occurs when the body's response to an infection damages its own tissues and organs. Instead of local inflammation resulting from a local infection, which would be the appropriate response, the body's entire system goes into inflammation.

Sepsis is a global health crisis. It affects between 47 and 50 million people every year, at least 11 million die – one death every 2.8 seconds. Many surviving patients suffer from the consequences of sepsis for the rest of their lives.

Further information and resources can be found using the following links:

- [World Sepsis Day - what is sepsis?](#)
- [World Sepsis Day 2024](#)
- [World Sepsis Day toolkits](#)
- [The UK Sepsis Trust](#)

Reminders

Next edition

The next edition of Provider News will be published during week commencing 9 September 2024. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk.

Useful links

- [Current and past editions of Leicestershire County Council Provider News](#)
- [Leicestershire County Council adult social care provider conference calls](#)
- [LLR Providing Care – resources, advice, signposting](#)

- [Leicestershire and Leicester Inspired to Care – recruitment and retention support](#)
- [Leicestershire Social Care Development Group \(LSCDG\)](#)

Integrated Personalised Care: Training Requirements – Booking Form

Name of Organisation	
Manager Name	
Contact details (Address and telephone number)	
Email Address	
Number of staff requiring training	
Geographical areas served (Leicester, Leicestershire, Rutland)	
Date required for training	

The training will focus on the generic tasks identified as frequently used by a group of service providers:

TASK	DESCRIPTOR
1	Apply steroid based creams at above 1%
2	Administration of eye and ear drops.
3	Monitor the condition of the skin where there is a risk of pressure ulcers developing and refer to a health worker if required
4	Assist individuals to eat who are at risk of choking and where the risk is managed by a standard plan of care (e.g. thickened fluids, softened diet)
5	Use of NHS provided equipment to lower the risk of pressure sores and posture awareness / benefits of good posture

6	Manage catheter, convey, stoma, colostomy, ileostomy and urostomy care systems
7	Undertake blood sugar finger prick test for diabetics where included in their plan of care and take appropriate follow up action
8	Application of compression hosiery

Training can be delivered through a number of modalities. Please indicate which modality would best suit you;

Training Modality	Please tick type of training required
One day classroom course	
Bitesize training	
Accreditation of prior learning	

One day classroom training

This session covers the generic tasks across a one day classroom session. The maximum number of delegates will be 12. The competency of each delegate will be assessed through them providing a practical demonstration to the trainer. This training is usually delivered at one of our LPT Training Facilities and wherever possible a no cost venue will be sourced.

Bitesize training

This option allows delegates to attend sessions no longer than 90 minutes during which specific tasks will be taught and competencies assessed. The maximum number of delegates will be 12. It will be possible to attain competency in more than one task in a single bitesize session where generic tasks are closely associated. Delegates will be able to achieve compliance with all generic tasks through attending a number of bitesize sessions over a period of time.

Approval of prior learning (APEL)

Where a delegate, or group of delegates, has previously attended other training related to the generic tasks, they will be asked to provide documentary evidence. Any evidence provided will be checked by LPT and where acceptable, this will be accepted as evidence of accreditation of prior learning and the delegate can be signed off as competent. Evidence must demonstrate that competence was checked and demonstrated. Training must have been attended within the previous 3 years.

Where training has been attended, but competency not checked, the delegate will be able to submit evidence of training attended and request a competency check.

Name	Job Role/Title	Delegate Email address for sending of certificate	Training required for which task	Training modality (type e.g. one day class room, bite size etc)

Please email your completed booking form to the Integrated Personalised Care Training Team at lpt.fipc@nhs.net.

Thank you.

Integrated Personalised Care Training Team - Leicestershire Partnership Trust