

One.Network

Step by step user guide

Introduction

One Network is a unique digital web-based road management platform that provides information on changes to roads and temporary disruptions such as roadworks.

One Network connects road operators, utilities, contractors, traffic management teams and the public with an aim to reduce disruption, keep traffic moving and improve journeys.

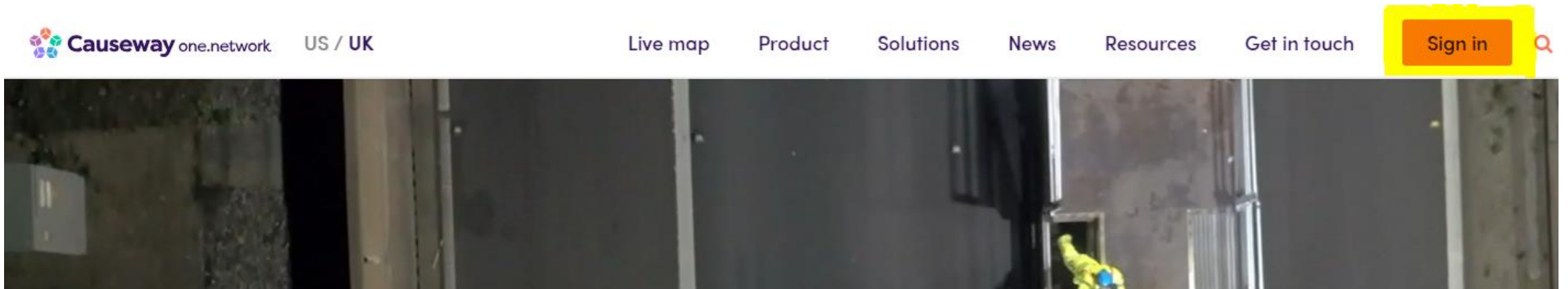
Leicestershire County Council use one network to share details of their road closures, and they do this via a link or QR codes which shortcut to the location on one.network. Users can then view details of alternative routes available, together with methods of contacting the utility/company if required.

Follow our simple user guide to learn how to set up an account, create a search and to set up e-mail alerts.



Step 1 – How to create a public account

- Access One.Network by entering it into your internet browser or by following this link <https://uk.one.network/>
- From the main page, select sign in on the top right hand corner (highlighted yellow)



Step 1 continued

- Select Sign up to create your account, complete the details, agree to the terms and conditions by checking in the box and press the orange sign up button.
- An email from one network will be sent to the email address entered. Open this email and select the link to verify, your account will be live once this is completed and accessed using your email address and password



Sign up

First name (required)

Last name (required)

Business email (required)

Password (required)



It must be between 8 and 20 characters with a mix of lower and uppercase letters, and numbers.

Organisation type (required)

Local Government/Elected Member



Organisation (required)

Leicestershire County Council

Country (required)

United Kingdom


State (required for US)

Select state

You must agree to our [Terms and Conditions](#) as well as our [Privacy Policy](#).

Sign up

Step 2 – How to set up email alert

- Select the account icon in the top right-hand corner of the screen 
- Select Alerts in the drop-down box.
- Give the alert a description which will help if you set up multiple alerts e.g. for information around Leicestershire you can select smaller more specific areas i.e. Glenfield or Birstall.
- Select who you are in the next drop-down box.
- Get alerts on – there are 3 ways to select the area required. Visible Map, Searched location or User Defined area.

Description

Who are you

Get alerts on

Get alerts for

Public events Roadworks

Traffic impact

High impact All works

Frequency

Daily Weekly Monthly

Step 2 continued

- Option 1 – Visible map – this will include the area displayed on the map at the time of setting up the alert, zoom in to the location or use the location search button to find the area you want.
- Option 2 – Searched location – this option will show just the area searched.
- Option 3 – User Defined area – this allows you to draw a polygon on the map to show the locations you require the alerts on.
- Alerts for both Public events and Roadworks are selected as a default.
- Frequency of alerts is set to daily as a default, but this can be changed to either weekly or monthly.
- Select Set Alert to complete the process.

Get alerts for

Public events Roadworks

Traffic impact



High impact

All works

Frequency

Daily

Weekly

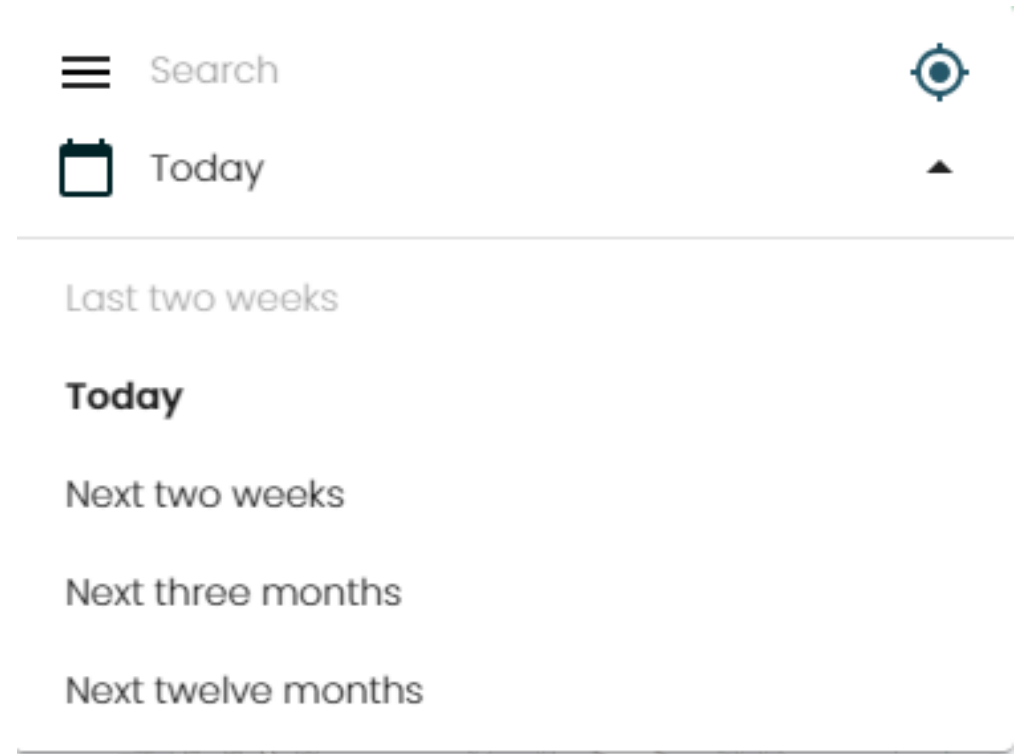
Monthly

Reset


Set Alert

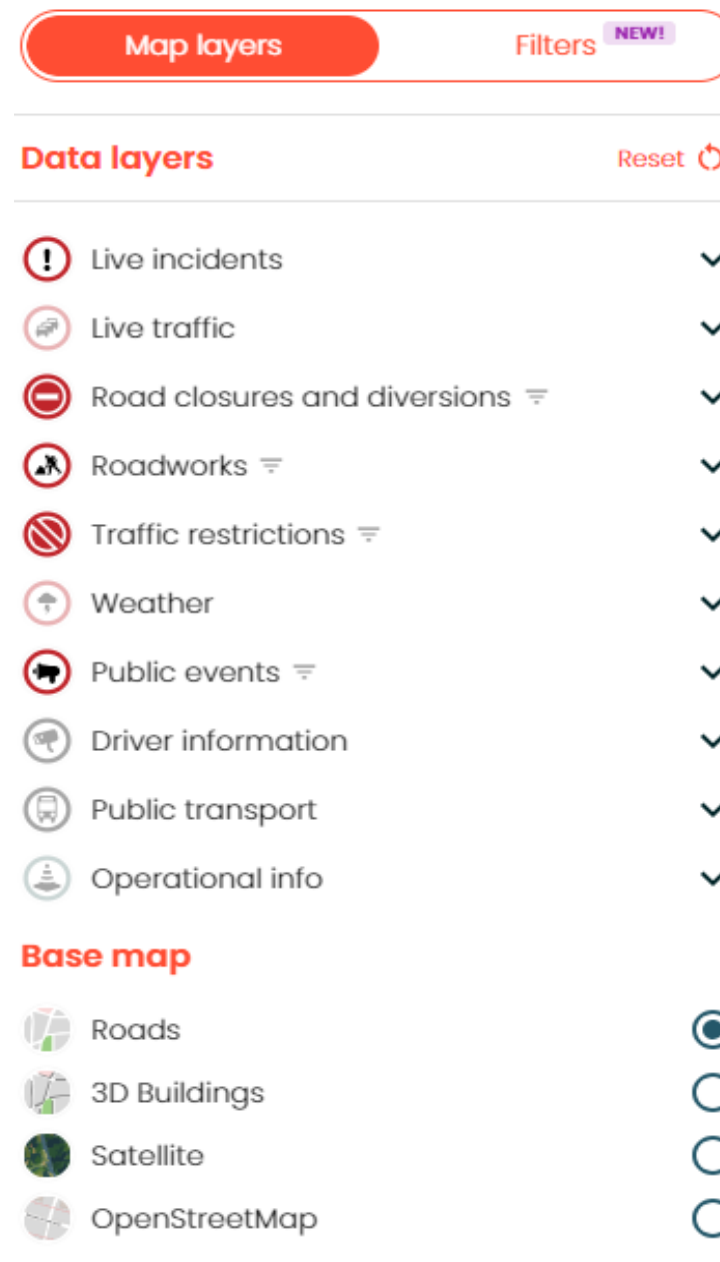
Step 3 – How to search for a location

- From the top left-hand side of the screen select the search box.
- You can search by location, date, works ref, plan ID or longitude/latitude.
- Date ranges include today, next two weeks, next three months or next year, there is also a calendar date picker to allow you to choose specific date ranges.
- Select the 'Today' button for a dropdown list to select a suitable date range.



Step 4 – Choosing your layers

- Ensure that the correct layers are on  by selecting the icon in the top left-hand corner of the interactive map.
- Select the drop-down arrow to the right of each option to see which layers can be activated or deactivated.
- The layer is activated when there is a tick in the box, some may only be visible at certain levels of zoom.



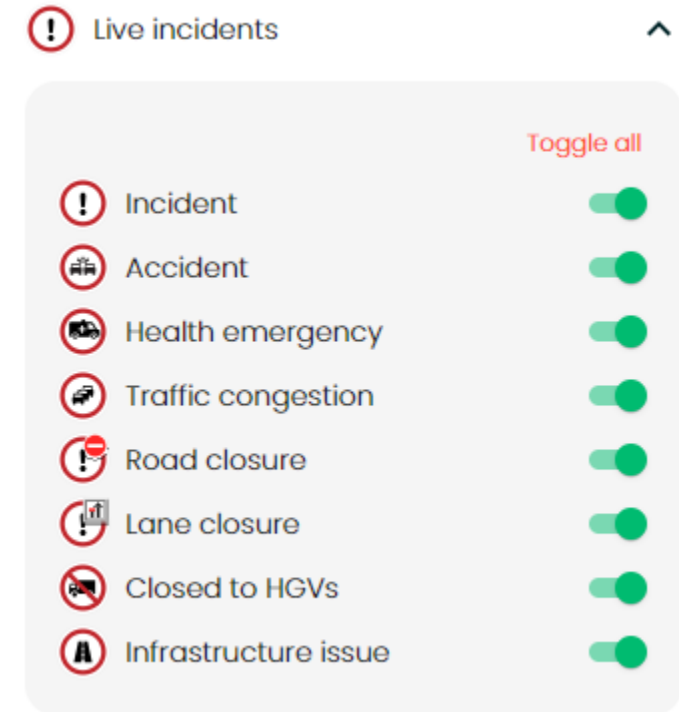
Map layers Filters **NEW!**

Data layers Reset ↻

- ! Live incidents
- 🚗 Live traffic
- 🚧 Road closures and diversions
- 🚧 Roadworks
- 🚧 Traffic restrictions
- ☁️ Weather
- 🗣️ Public events
- 🗣️ Driver information
- 🚗 Public transport
- 📶 Operational info

Base map

- 🗺️ Roads
- 🗺️ 3D Buildings
- 🌍 Satellite
- 🗺️ OpenStreetMap



! Live incidents ^

Toggle all

- ! Incident
- 🚗 Accident
- 🚑 Health emergency
- 🚗 Traffic congestion
- ! Road closure
- ! Lane closure
- 🚗 Closed to HGVs
- ! Infrastructure issue

Step 4 continued – Filter function

- There is a new filter feature available that allows you to set filters on your searches.
- From the drop-down menu select the 'Filters' option.
- This gives you the option to filter by status, works promoter and traffic management, using the drop-down menus you can select the filters you wish to use in your search.

Map layers Filters **NEW!**

Reset filters Disable all

Traffic impact ? ^

High impact All works

Status ^

Work Status ?
No Status, Advanced Planning, Abo... ▼

Permit Status ?
No Status, Application, PAA Pending... ▼

Plan Share Status ?
No Status, Approved, Granted ▼

Works promoter ^

Sector ?
Select an option ▼

Responsibility ?
Select organisation ▼
Select up to 10 organisations.

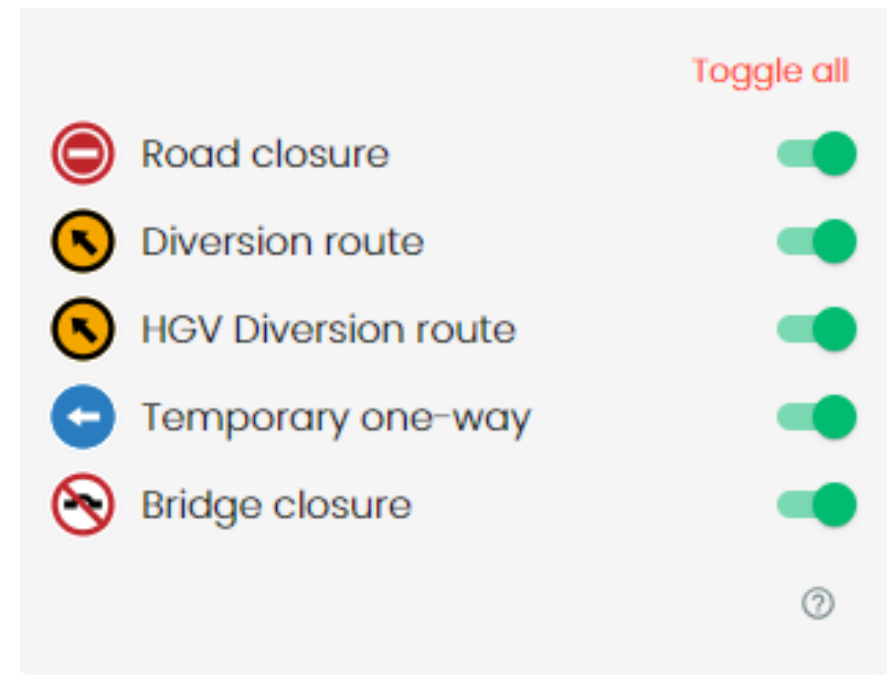
Traffic management ^

Traffic management ?
Select an option ▼

Step 5 – How to find planned road closures

- To find planned road closures and diversions that affect the area in question, select 'Toggle all' for road closures, diversions and traffic restrictions or 'Road Works'.
- Zoom in and select the line for the location in question.
- Road closures and diversion layers will present as lines along affected roads, accompanied by icons.
- Certain levels of zoom will affect the visibility of lines depending on their length. Selecting these lines or icons will reveal detailed information about the closures and diversions.

-  Road closures and diversions ▾
-  Roadworks ▾
-  Traffic restrictions ▾





Step 6 – What do the icons mean?


- Selecting the icons will give you all information about the closures and diversions, such as times in force, a description of the disruption, the diversion direction and any attached documents (see example to the right).
- Selecting the lines will show any planned diversion routes and also show detailed information in the prompt box shown below.


Multiple items near this location ×


- Diversion route
7 May 09:30 – 26 May 16:00
- Diversion route
19 Apr – 22 Apr
- Diversion route
27 May – 28 May

 **Narborough Road, o/s MKD Motors, adj. to Ruding Road, LE3 0BQ**
📅 24 Aug 2021 – 25 Dec 2099
ARN-2465-01014810 In progress
Leicester

 **os 22 Hinckley Road LE3 0RA**
📅 11 Jan 2022 – 25 Dec 2099
ARN-2465-11468601 In progress
Leicester




 **The Gateway**
📅 9 May 2023 – 25 Dec 2099
ARN-2465-00900682 About to start
Leicester

 **Mill Lane**
📅 15 Jul 07:00 – 15 Sep 17:00
Leicester

 **Western Boulevard**
📅 15 Jul 08:00 – 15 Sep 23:59
EW11000601118-02 In progress
Leicester

Map icons

- The icons you'll see on the map indicate the following:

-  • Incidents happening on the network
-  • Highway Authority promoted works.
Icons are coloured by expected level of impact. Red for Delays likely, amber for delays possible, green for Delays unlikely.
-  • Statutory undertakers categorised into the type of Utility works , including Highways England and rail works.
-  • Non Streetworks Activities (NSAs) including Skips and Scaffolding.
-  • Closure information provided by Subscribers to Traffic Management
-  • Diversion and other Traffic intervention information provided by Subscribers
-  • Closures and Bridge Closures managed in Real-time by Subscribers to Live Link
-  • Events
-  • Planned works by unsubscribing Highway Authorities

How to reset your password

- From the log in page, select 'Forgot your password?' link.
- This will then ask you to enter your email address, select 'Request password reset' this will send you an email that will ask you to create a new password. Once this has been amended and re verified you will be able to access your account using the new password.

Password

 ✕ 👁

[Forgot your password?](#)

Next

We'll send you a password reset link to your email.

Request password reset