



Issue 65 – 11 November 2024

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Guidance and good practice

Leicestershire County Council Trading Standards News

The Autumn 2024 edition of the [trading standards news](#) is now available with helpful tips on how to protect yourself and others from scams and rogue traders.

New ‘What is Adult Safeguarding?’ - session now available to book

The next “What is Adult Safeguarding?” online information session for people who live in Leicester, Leicestershire and Rutland will be held on Tuesday 19 November, 1.30pm-2.30pm.

This is a free event organised jointly by the Leicester and Leicestershire & Rutland Safeguarding Adults Boards. You can [book your free place online](#) or for more details email Isab-events@leicester.gov.uk or call 0116 454 6270.

More information and resources are available on the safeguarding board websites - <https://lrsb.org.uk> or <http://www.leicester.gov.uk/Isab>

Leicestershire County Council updates

PBS Provider Network

The next face to face meeting of the Positive Behaviour Support (PBS) Provider Network has been arranged - please see details below.

- Date – Thursday 28th November
- Time – 14:00-16:00
- Venue - County Hall, Glenfield, LE3 8RA

The next meeting is discussing 'supporting positive interactions' with guest speaker Kerry Smith (Operations Manager - Local Area Co-ordinators) giving a talk on LAC support and engaging in local community activities.

The network is for care home and supported living providers initially.

If you would like to attend the meeting or be included within the PBS Network, please email the team at PositiveBehaviourSupportTeam@leics.gov.uk by Friday 22nd November.

Provider Portal single sign on

Leicestershire County Council improved the login process for the Provider Portal making it easier for you to reset your password. Registered provider portal users have been sent instructions on how to sign up for this process over the past few months. Thank you to all users that are using the single sign on login process. If you have not yet registered for the single sign on, we will reissue the instructions on how to do this via email by 29th November 2024.

The option to call or email Leicestershire County Council to reset your passwords will no longer be available from 01st January 2025, so it is important that you complete the registration process before this date.

The process for requesting new access to the Portal remains the same; the manager can complete the [Provider Portal access request form](#) online.

Home Care Await Care List

From the 18th November 2024 the home care await care list will be emailed to framework providers by the brokerage team at slightly different times. The times will now be 9AM, 12PM and 3PM.

This is to ensure an efficient process can be consistent across all of the distribution times. If you have any queries about this, please contact Katie.joondan@leics.gov.uk to discuss.

Learning and development

Adult Social Care Learning and Development Support Scheme

Information for adult social care employers in England on learning and development support for the financial year 2024 to 2025 can be found on [Gov.uk](https://www.gov.uk) website.

Skills For Care – how to access funding to support staff training webinar

On Thursday 28 November 2024, 11:30 – 12:30, Skills for Care will be hosting a webinar on how care providers can access funding for staff training through the Adult Social Care Learning and Development Support Scheme (LDSS). The LDSS is a great opportunity for adult social care employers. Feedback has shown that Employers who have been able to access funding to support their staff training have increased the amount and breadth of training they are able to offer their staff.

The webinar will be hosted with the Department of Health and Social Care and will cover:

- the eligibility criteria for being able to make claims through the scheme
- how the funding can be used, including the training courses and qualifications within the scope of the scheme
- details on how to access the fund to make a claim, including a demonstration of the new online claims service.

For further information and [book your place](#).

Opportunities

Social Care Nurse Recruitment & Retention Resources

Skills for Care, in partnership with key stakeholders, have developed a range of new resources to support employers recruit and retain nurses in their workforce. These resources have been designed to share best practices and expertise that explore the introduction and development of nursing roles across different care settings.

The resources cover professional practice from pre-registration right through the nursing career span.

More information can be found at [Skills For Care Nursing Recruitment and Retention](#)

Health and wellbeing

LLR online vaccination hub launches to support local people

The Leicester, Leicestershire and Rutland Integrated Care Board have launched an online vaccination hub which has been developed to help local people find out about all the free NHS vaccinations they are eligible for. It also provides up to date information about the importance of vaccinations and importantly how to get vaccinated in LLR.

The first of its kind online hub, is a dedicated resource to provide people in LLR with all the information they need about seasonal, and NHS-recommended vaccinations for all stages of life beginning with pre-pregnancy, up to older adults. There is also tailored vaccination information for people with specialist healthcare needs.

With the introduction of new vaccines such as RSV and a rise in whooping cough and measles cases over the last 12 months it is vital that our communities can access information to help protect themselves or anyone in their care. The online vaccine hub provides all the information people need in a format that is easy to access and navigate.

Please share this link with your local communities and networks. Visit: <https://leicesterleicestershireandrutland.icb.nhs.uk/vaccinations/>

Mouth Cancer Action Month

November is [Mouth Cancer Action Month](#). The message is- 'if in doubt, get checked out'. Over the next few weeks, the Oral Health Improvement Team will be sharing information about the signs of mouth cancer, how to reduce the risk, and what to do if you notice anything concerning.

It is important for everyone to be mouth aware and [look out for any changes](#), including:

- Non healing ulcers (lasting more than 3 weeks)
- Red and white patches
- Unusual lumps or swellings

If you notice anything out of the ordinary, make an appointment to see your [dentist](#) or GP. This [video](#) shows you how to check your mouth at home.

Winter Pressures

LLR NHS Talking Therapies will be delivering some online drop-in sessions to support Winter Pressures across LPT. The sessions will provide an opportunity to offload worries, receive support and be signposted to help you may need. To join the sessions, use the links below.

[Wednesday 27th November 10.00 - 10.30](#)

[Wednesday 22nd January 10.00 - 10.30](#)

[Wednesday 26th February 10.00 - 10.30](#)

Consultations and research

Have your say on the refreshed Leicester, Leicestershire and Rutland (LLR) draft Suicide Prevention Strategy, 2024-2029.

Leicester City, Leicestershire and Rutland Councils have refreshed the LLR Suicide Prevention Strategy for 2024 – 2029. Suicide is not inevitable; it can be preventable. The strategy describes how organisations (such as councils, the police and NHS) plan to work together across LLR to prevent suicide over the next 5 years.

We want to hear your views on the draft Suicide Prevention Strategy for LLR. Your views will be used to inform the final version of the strategy, and the corresponding action plan which will detail how the priorities will be achieved.

The consultation is open to everyone in Leicester City, Leicestershire and Rutland.

The consultation is now live and will run until midnight on 22 December.

Complete the questionnaire at: <https://www.leicestershire.gov.uk/suicide-prevention-strategy>

A paper copy of the questionnaire is available on request by calling 0116 305 0705 or emailing phconsultations@leics.gov.uk .

Please cascade this information across relevant networks and encourage participation in the consultation.

Events

Nominated individuals – Online Annual national event 2024

The Skills for Care fourth annual national event for nominated individuals will be held on **Wednesday 27 November, 10.30 – 12.00**.

Topics will include the Fair Pay Agreement for adult social care workers, following the publication of the Employment Rights Bill, and attendees will also be able to join regional break-out discussions with Skills for Care colleagues to discover more information around their support for nominated individuals. This includes the recently refreshed nominated individual handbook, and nominated individual networks, which offer peer support and a safe place for collaboration with others.

Colleagues from the Department of Health and Social Care (DHSC) will be joining on the day.

Whether you are a new or an experienced nominated individual, this event aims to provide key sector developments and updates and support you in your role by sharing good practice and ideas. It will also showcase a range of supporting resources and signpost you to materials that will promote learning and development.

If you have any questions please email natalie.scarimbolo@skillsforcare.org.uk.

Commemoration, celebration and awareness raising

Islamophobia Awareness Month - APNA, British Islamic Medical Associate

This informative webinar, taking place via MS Teams on Thursday 28th November, aims to bring better understanding of issues faced by our Islamic communities and workforce, and how we can support them. Please email apnanhs@gmail.com for the joining link.

UK Disability History Month – 14th November to 20th December

Focussing on Disability Livelihood and Employment this year UK Disability History Month runs from 14th November to 20th December. Information and resources can be found on <https://ukdhm.org/>

Reminders

Transport help for Covid-19 and flu vaccinations

To help people that are unable to travel to a vaccination clinic a free transport service is now available.

The service has been set up to provide eligible residents in Leicestershire and Rutland the opportunity to get vaccinated this autumn by helping them to get to and from a vaccination clinic if they live remotely or have no other means of transportation.

To check your eligibility please call: 01530 512456. Telephone lines are open Monday to Friday until midday

The service is operational to provide transport Monday – Friday all day.

Please note the service provider will check your eligibility and will book you into a suitable Covid-19 and flu clinic. The service will arrange for people to be taken to and from their appointment, all at no cost.

Next edition

The next edition of Provider News will be published during week commencing 25 November 2024. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk.

Useful links

- [Leicestershire County Council Trading Standards News](#)
- [Current and past editions of Provider News](#)

- [Provider conference calls](#)