



Issue 84 – 27 October 2025

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Learning and development

Free Training from LOROS

The following courses can be booked directly with LOROS at no charge to Providers
www.loros.co.uk/training

End of Life Care for Support Workers – 13th November

This study day provides health and social care support workers with an introduction to supporting people and those important to them towards the end of life.

Talking About Dying – 14th November and 18th December

This one day intermediate level communications skills study day aims to increase confidence and skills in having conversations about dying.

Prioritising Care for the Dying – 28th November

This study day provides registered professionals with the essential building blocks to support patients and their families at the end of life.

Publications

Safeguarding Matters Issue 36

The latest edition of [Safeguarding Matters](#) is now available. Prior issues of Safeguarding Matters, can be found on the [Leicestershire and Rutland Safeguarding Board](#) website:

Opportunities

Digital Care Hub - pilot opportunity: Redflags® cyber awareness tool

The Digital Care Hub are inviting up to 15 adult social care providers to test Redflags®, a behaviour-driven tool that uses real-time prompts and short micro-learning to strengthen staff cyber security.

If you are interested in taking part please complete this short form: [Expression of Interest: Testing Cyber Awareness Micro Learning](#)

Learn more about this opportunity: [Test cyber awareness micro-learning: Redflags - Digital Care Hub](#)

Learn more about Redflags®: [Security Awareness Training | ThinkCyber](#)

Data tracking

Adult Social Care Workforce Data Set

The Adult Social Care Workforce Data Set (ASC-WDS) is a free online data collection service that covers the adult social care workforce in England. Data from ASC-WDS is used by key decision makers and the Department of Health and Social Care (DHSC) when planning, funding and monitoring the sector.

Midlands ASC-WDS Workshops

Join one of our workshops to learn about the benefits of ASC-WDS and a live demo on how to set up an account.

The workshop will cover -

- What ASC-WDS is and how the data is used by key stakeholders
- Benefits of creating an account
- Live demo
- What you'll need to create an account

Click on the link to book your place <https://forms.office.com/e/n9PGCudY2i>

Health and wellbeing

COVID-19 & Flu Vaccinations – Autumn/Winter 2025

COVID-19 Vaccination – Targeted Protection

This autumn, COVID-19 vaccinations are being offered to those at highest risk of serious illness:

- Adults aged 75 and over
- Residents in older adult care homes
- Individuals aged 6 months and over who are immunosuppressed

Note: Frontline social care staff are not eligible for a COVID vaccination unless they meet the criteria above due to personal health conditions. COVID-19 vaccinations: Available from October to December 2025

Flu Vaccination – Recommended for All Health & Care Staff

Flu vaccination is strongly recommended and freely available for:

- All frontline health and social care workers
- Carers of elderly or disabled individuals
- Care home and domiciliary care staff

Flu can be serious for vulnerable people. Vaccinating staff helps to protect everyone. Flu vaccinations: Available from October 2025 to March 2026

Where possible, both vaccines may be offered at the same appointment.

What You Need to Do as a Provider of Care and Support

Encourage flu vaccination among all staff

Support residents in accessing COVID-19 and flu vaccines

Use consent forms and checklists to prepare patients/residents for vaccination clinics

Please share eligibility information with the people in your care, with your colleagues, family and friends.

More Information

Go to: [how to get your vaccine - LLR ICB](#) for more information about the recommended vaccines

Events

Nutrition and Healthy Living Network for Learning Disability Care Providers

Join the Nutrition and Healthy Living Network on Thursday 11th December 2025
14:00 – 15:00 via MS Teams to:

- Increase awareness of nutritional related concerns and health conditions people with a learning disability are more likely to experience
- Share best practices for delivering good nutritional care and promoting healthy lifestyles
- Discuss common challenges and practical solutions
- Explore what additional resources or support might be needed
- Build a network to share experiences and learn from one another

To book please use the registration form:

<https://forms.cloud.microsoft/e/mD7eg9GtJ9> or email: Noor.alrefae2@nhs.net

Reminders

Independent care home trusted assessors (CHTA)

What is an Independent Care Home Trusted Assessor?

CHTAs are Independent Nurse Assessors with Care Home Management experience that are part of a team which, working alongside hospital staff, Care Homes and Leicestershire and Rutland County Council Social Services, assists with the safe, smooth and timely placement of Care Home patients once the hospital has confirmed that they are medically fit for discharge.

CHTAs facilitate the provision of detailed and accurate information to ensure that Care Homes are able to determine whether the individual needs of each person can be met within their facility. This includes hospital patients who are being admitted to a new Care Home for the first time as well as those who are returning to their previous home environment.

CHTAs ensure Leicestershire and Rutland County Council Social Services are supported and informed enabling them to find the most suitable placements for the patients who are unable to return home from hospital.

How can a CHTA assist you:

Liaison with Care Homes, UHL, Community Hospitals and Leicestershire and Rutland County Council to facilitate discharges.

CHTAs undertake Assessments and Reassessments of patients who require placements in new Care Homes or are returning to their existing Care Homes after being admitted to hospital.

We engage with Care Homes, Hospital Wards, Community Hospitals and Leicestershire/Rutland County Council Social Services to support with assessments and maintain communications with all parties to enable safe and timely discharges.

Care Homes - if you have a resident in hospital we work in partnership with all parties involved to facilitate a safe and timely return to your care whilst ensuring that you are fully informed about any changes in their care needs and the level of support

required. Additionally, we are also able to offer our assistance with privately funded patients.

How to refer: via SystmOne, telephone or email. We aim to respond within 24 hours (*depending on capacity*).

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Next edition

The next edition of Provider News will be published during week commencing 10 November 2025. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk.

Useful links

- [Current and past editions of Leicestershire County Council Provider News](#)
- [Leicestershire County Council adult social care provider conference calls](#)
- [LLR Providing Care – resources, advice, signposting](#)
- [Leicestershire and Leicester Inspired to Care – recruitment and retention support](#)
- [Leicestershire Social Care Development Group \(LSCDG\)](#)