

Leicestershire Adult Social Care Provider News



Issue 88 – 19 January 2026

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The future of adult social care

Adult Social Care Survey 2025/26

On 21st January 2026 a postal survey will be sent to approximately 1,800 service users, to ask them about their quality of life, the impact that our services have on their quality of life, and their general health and well-being.

This is a statutory annual survey undertaken by all local authorities on behalf of the Department of Health and Social Care (DHSC). Analysis of the survey is used to inform and support policy and decision making at both the local and national level, and to improve care, services, and outcomes for local populations. Performance indicators are calculated from the survey results, which enable us to benchmark our survey results against our comparator authorities.

The survey is sent to a sample of service users who were receiving a long-term commissioned service on a snapshot date (19th November 2025). This includes service users living in the community e.g., recipients of home care, day care, or direct payments as well as service users in permanent residential or nursing care placements.

Service users living permanently in residential, or nursing care will be sent a slightly different questionnaire to those living in their own homes, and an easy read version is available for those service users with Learning Disabilities.

Completed questionnaires are returned in a pre-paid envelope to the Business Intelligence Service in the Chief Executives Department.

Surveys are anonymous, however if a service user indicates that they feel unsafe or at risk then confidentiality can be breached to identify them and follow up any serious concerns.

As the questionnaires are returned the anonymous data is input onto a spreadsheet which will be submitted to the DHSC in the Spring. Results will be analysed and later in the year DHSC publish national findings of the survey.

For further details or queries on the survey please contact:

Natalie Collins, Performance Manager, Business Intelligence Services, Chief Executive's Department

Natalie.Collins@leics.gov.uk or telephone 0116 3057366.

Leicestershire County Council updates

Positive Behaviour Support Team - Referrals Feedback

If you have received support from the Positive Behaviour Support Team following a referral to the team within the last 12 months, please could you complete a short feedback form. The form can be completed anonymously and should take 5-10 minutes of your time.

To access the form please follow this link - <https://forms.office.com/e/HDTbN9mzVT>

We welcome any feedback on the PBS input you have received as this will support us to ensure we are continuously developing as a service.

If you have any questions regarding the feedback form, please contact PositiveBehaviourSupportTeam@leics.gov.uk

Publications

Inspired to Care Newsletter

The latest Inspired to Care Newsletter launches their updated website.

Inspired to Care services and resources are free across Leicestershire and Leicester so please feel free to share this information with the providers that you work with, especially if you feel that they are having recruitment and retention issues.

Also should you wish to receive our bi-weekly newsletter it is easy to sign up to get it <https://www.inspiredtocare.co.uk/sign-up-to-our-newsletter>

Opportunities

Connect to Work

What is Connect to Work?

Leicestershire County Council is part of a five-year programme designed to help people with learning disabilities, neurodiversity or autism overcome barriers to work.

Funded by the Government, Connect to Work will support residents across the county into sustained employment through targeted, one-to-one support and job matching.

In partnership with Leicester, Leicestershire and Rutland, our focus will be helping people into work and supporting local employers and the council to fill vacancies through the scheme.

Being an employer will see you gain access to motivated individuals – with you playing a part in helping people overcome barriers to employment.

You will have a dedicated Connect to Work officer to support you throughout the process.

Interested businesses

Joining can benefit your business in several ways, including:

- Job retention – with our support individuals will get help to settle in, giving them the best chance of being long-term employees. The lower turnover will help to save you money
- Boost your profile – being a successful part of Connect to Work affirms your commitment to supporting local people and local employment
- Being creative - we support both you and candidates with one-to-one guidance – this means they are motivated and ready for employment so you spend less time on recruiting people

If you want to learn more about recruiting via Connect to Work, please fill in our expression of interest form [expression of interest form](#).

Interested individuals

Connect to Work is designed to help you into employment and is for people who need a bit of extra help to find and keep a job.

To be suitable for Connect to Work individuals need to be:

- Unemployed
- Aged 18 and over
- Live in Leicester, Leicestershire or Rutland
- Be ready and motivated to look for a job

If you are interested, or know someone who might benefit from Connect to Work, please visit the [Leicester Employment Hub](#) for more information.

Consultations and research

Consultation on the Down Syndrome Act 2022

Have your say. The Department of Health and Social Care is consulting the public on their proposal for the Statutory Guidance issued under the Down Syndrome Act 2022. Read more and access the consultation [here](#).

Events

Positive Behaviour Support - Provider Network 11 March

The next face to face meeting of the Positive Behaviour Support (PBS) Provider Network has been arranged - please see details below.

Date – Wednesday 11th March

Time – 13:30-16:00

Venue - County Hall, Glenfield, LE3 8RA

The topic for the meeting will be confirmed closer to the time, but we have officers from the CQC as our guest speakers.

The network is for care home and supported living providers initially.

If you would like to attend the meeting or be included within the PBS Network, please complete <https://forms.office.com/e/NUxD87nGiX?origin=IprLink> by Friday 6th March as spaces are limited.

Reminders

Next edition

The next edition of Provider News will be published during week commencing 16 February 2026. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk.

Useful links

- [Current and past editions of Provider News](#)
- [Provider conference calls](#)