



Issue 93 – 10th July 2026

Contents

Contents.....	1
Guidance and good practice	2
Protecting staff, digital check-ins and sponsorship scams.....	2
Managing deterioration in care homes	2
Learning and development.....	2
Tena continence and assessment virtual training.....	2
Health and wellbeing	3
Emollients and risk of severe and fatal burns.....	3
Campaign to Reduce Medicines Waste in LLR Care Homes.....	4
Events	5
Leicester, Leicestershire & Rutland sensory services launch.....	5
Positive Behaviour Support (PBS) provider network.....	5
East Midlands International Recruitment - Summer Conference.....	5
Next edition.....	5
Useful links	6

Guidance and good practice

Protecting staff, digital check-ins and sponsorship scams

[Digital Care Hub](#) has published a [press release](#) urging care providers to review how they protect staff, following reports of racist abuse, intimidation and anti-migrant incidents affecting care workers in communities across the UK. They have also issued an alert regarding an [email scam](#) and the Sponsor Management System.

Managing deterioration in care homes

Care England working in collaboration with These Hands Academy have published '[Managing deterioration in care homes: integrating NEWS2](#)' report which explores how the National Early Warning Score (NEWS2) can support earlier recognition of deterioration and improve communication between care homes and NHS services.

Inside the report, readers will discover:

- Why NEWS2 has become an established deterioration framework across the NHS and its potential role within social care.
- How care home staff can use NEWS2 to support the recognition and escalation of deterioration.
- Evidence from the Connected Care Programme and its impact on avoidable hospital admissions, resident outcomes and system-wide efficiencies.
- Real-world case studies demonstrating the impact of proactive monitoring on residents, including people with learning disabilities and those receiving end-of-life care.
- The role of digital technology and interoperability in supporting preventative, neighbourhood-based care.
- Four strategic recommendations for policymakers, health and care leaders, technology providers and researchers.

Learning and development

Tena continence and assessment virtual training

In collaboration with [Tena](#), Essity are holding a monthly virtual training session on Continence Assessment and Product Training via Teams, starting July 2026.

These are for all levels of Health Care Professional (HCP), and they will provide an opportunity to upskill and increase your knowledge and awareness regarding effective continence management and assessments.

To register your attendance for one of the sessions please email- Lesley Turner, Clinical Trainer for Tena using the email address below:

lesley.turner@essity.com

Lesley will send you the Teams invite to join your chosen session.

Dates for the sessions are:

July 16 th	10.30am-12.00pm
August 6 th	2.00-3.30pm
September 2 nd	2.00-3.30pm
October 5 th	10.30am-12.00pm
November 23 rd	2.00pm-3.30pm
December 17 th	10.30am-12.00pm

Health and wellbeing

Emollients and risk of severe and fatal burns

Colleagues in the NHS have provided a reminder of safety information relating to the use of emollients. Emollient cream is a moisturising treatment used to hydrate, soften and protect the skin. It works by forming a protective barrier over the skin, helping to reduce water loss and maintain the skin's natural moisture

Risk of Severe or Fatal Burns

- Emollients can transfer from skin onto clothing, bedding and bandages
- When fabric with dried-on emollient comes into contact with an ignition source, the resulting fire burns more quickly and intensely (hotter), and is harder to extinguish than a clean fabric fire
- The speed of development and intensity of the fire means there are just seconds to react before serious and life-threatening burns are sustained
- The risk increases with use of greater amounts of emollient, more frequent application, greater surface area of application

Understanding the Mechanism of the Risk

- Emollients are not flammable in their raw state or in their container
- Emollients are not flammable on the skin
- Emollients act as an accelerant, increasing the speed of ignition and intensity of the fire, when fabric with emollient residue dried on it is ignited
- There must be fabric or other wicking material and an ignition source present for the accelerant effect of emollients to occur

Tips to avoid risks associated with emollient use:

- Perform a risk assessment around how emollients are administered within the organisation;
- Ensure that the organisation has a clear, concise policy and procedures documenting how staff should administer emollient creams in accordance with best practice and guidance;
- Advise residents who are prescribed or using emollient creams (and family/friends if the resident spends time away from the care home) and carers of the risks the creams may pose;

- Change residents clothing and bedding regularly because emollients soak into fabric and can become a fire hazard

The Medicines & Healthcare products Regulatory Agency (MHRA) have produced [advice for healthcare professionals](#) in relation to the risk of severe and fatal burns with use of emollients.

Campaign to Reduce Medicines Waste in Leicester, Leicestershire and Rutland (LLR) Care Homes

Medicines Waste Reduction Campaign – Request for Further Logs

LLR Care Homes Pharmacy Team would like to thank all care homes who responded to their medicines waste reduction campaign. They received responses from just over 80% of care homes.

Care homes that submitted medication return/disposal logs should now have received a breakdown of their waste, with practical advice to help reduce avoidable medicines waste.

We are now asking care homes to submit a further two months' worth of medication return/disposal logs so we can assess the impact of the campaign.

What to submit

Please send two months of waste logs from after you received your feedback/interventions. If you did not take part previously, please send your most recent two months of data.

Before submitting, please remove all resident identifiers, such as names or dates of birth and ensure disposal dates are included.

How to submit

Please email completed logs, as an Excel file or photos, to one of the following:

- uhl-tr.carehomespharmacyteammailbox@nhs.net
- Kate.argyle3@nhs.net
- Laura.maytum@nhs.net

Please include:

- Care home name
- Contact name
- Phone number
- Email address
- Two months of waste logs (with identifiers removed)
- Associated GP practice

If you are unable to submit electronically, please contact us to arrange an on-site

Collection, including Care home name, contact name, phone number and email address.

Deadline: please submit your logs by 31 August 2026.

What happens next?

Once we receive your data, we will provide a report showing the financial and environmental impact of medicines waste, a comparison between submissions, and further tailored advice.

Thank you for your continued support in helping reduce avoidable medicines waste across Leicester, Leicestershire and Rutland.

Events

Leicester, Leicestershire & Rutland sensory services community services launch

Leicester, Leicestershire & Rutland Sensory Services you to their Community Services Launch event on 30th July 2026.

No booking is required - simply drop in.

More information about the event can be found here: [Sensory Service Launch Information](#)

Positive Behaviour Support (PBS) provider network

The next face to face meeting of the Positive Behaviour Support (PBS) Provider Network has been arranged - please see details below:

- Date – Wednesday 9th September 2026
- Time – 13:15 arrival for a prompt start at 13:30 -16:00
- Venue - Glenfield Park House, Stamford St, Glenfield, LE3 8DL (in the Hall)

To reserve a place at the meeting, please complete the following [Positive Behaviour Support \(PBS\) Provider Network - Sign Up \(September\) – Fill in Form](#). Please note, spaces are limited and are on first come first served basis.

East Midlands International Recruitment - Summer Conference

East Midlands Recruitment Hub are pleased to announce their care providers Summer Conference is taking place at the Hilton East Midlands Airport on 10th September 2026. Follow this link for more information on the [Summer Conference](#)

Next edition

The next edition of Provider News will be published during week commencing 17th August 2026. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at enquirylinequality&contracts@leics.gov.uk

Useful links

- [Current and past editions of Provider News](#)
- [Provider conference calls](#)