

Issue 96 – 28th October 2026

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Leicestershire County Council updates

Community Life Choices (CLC) 2027 Framework Tender

Leicestershire County Council wishes to notify you that the tender for the new Community Life Choices (CLC) for Leicestershire 2027 framework is now live, under Project Reference: **DN828107**

This procurement will establish the new CLC framework to replace the current arrangement, which is due to conclude in June 2027.

The new framework will continue to support an enabling model of care - promoting independence, wellbeing, and progression for adults across Leicestershire - and will include both Day Services (Lot 1) and Managed Personal Assistant (PA) services (Lot 2).

This notice is simply to ensure that you are aware of the opportunity. All interested providers are invited to review the tender documentation and submit bids within the published timescales. Full details can be found via this link or by searching "DN828107" on the portal.

All queries/correspondence relating to this procurement must be submitted exclusively via the CLC project (DN828107) on the portal.

Residential Hospital Discharges

We are seeing a slow response to requests for placements for people when being discharged from hospital. It is more beneficial for people to be discharged as soon as they are medically fit to reduce the time they are staying in hospital. To support this it is important we are able to reach a decision maker within your organisation as soon as possible. Please can requests from the brokerage team be prioritised for a response to enable them to progress requests for placements as soon as possible.

We are aware some providers have limited people available to access egress to review referrals. Please can providers review access to egress and ensure they have contingencies in place to limit any delays in referrals being reviewed.

New Leicestershire County Council Procurement and Contract Management Portal

Leicestershire County Council, together with the following councils, is implementing Panacea Software as its new procurement and contract management system, it will be called Source East Midlands:

- Leicestershire County Council
- Leicester City Council
- Nottinghamshire County Council
- Derby City Council
- Nottingham City Council

Leicestershire County Council have commenced a phased implementation of Panacea.

During this transition period, **Pro Contract (East Mids Tenders)** and **Panacea** will run side by side for a time for Leicestershire County Council. This means suppliers may need to monitor both systems. We appreciate this is not ideal; however, this approach will help ensure all are fully trained, registered and set up before a formal cut-off date is confirmed.

If you are also a supplier to any of the other councils listed above, you may receive further communications from them as they prepare to move onto the Source East Midlands Panacea platform.

Please note that if you register your organisation on Source East Midlands Panacea Software for Leicestershire County Council, you will not need to register again for the other councils.

More information about registering on Panacea can be found here.

Health and wellbeing

Protect yourself and others by booking your free flu jab

This year, we're offering free flu vaccinations for Leicestershire County Council staff. You can book an appointment at one of our on-site clinics or visit a local pharmacy and reclaim the cost.

It only takes a few minutes to get vaccinated, but it could make a big difference to your health and wellbeing this winter.

For more information, please the winter vaccines letter from the Department of Health & Social Care here.

Consultations and research

Skills for Care Survey: Share your experience of working in social care

There's still time to take part in the Adult Social Care Workforce Survey

and share your experience of working in the sector. The future of social care shouldn't be shaped without the people at the heart of it, so we particularly want to hear from frontline care workers.

If you're a manager, help make sure your team's voices are heard too. Encourage staff to take part and give them time to complete the survey. Our resource pack can help you spread the word.

Events

PBS Provider Network

The next face to face meeting of the Positive Behaviour Support (PBS) Provider Network has been arranged - please see details below.

• Date – Thursday 10th December 2026
• Time – 9:45am-12:15pm
• Venue - County Hall, Glenfield, LE3 8RA

The topic for the meeting will be End of Year Review, and the guest speaker will be Andrew MacTaggart, LCC DoLS Team.

To reserve a place at the meeting, please complete the following form

Please note, spaces are limited and are on first come first served basis.

Free Healthy Lifestyle session for people supporting adults with learning disabilities

People with learning disabilities are more likely to experience challenges with maintaining a healthy lifestyle. Carers play a key role in supporting healthier lifestyles. The session will focus on:

- Healthy eating made simple
- Understanding portion sizes
- Encouraging physical activity
- Building healthier environments
- Useful swaps for snacks
- Practical tools to use every day

Please find more information and upcoming events here.

Skills for Care Update

Skills for Care have listed upcoming preceptorship workshops, nursing forums and networks, resources and latest information here.

Deaf and Hard of Hearing Healthcare Event

We would like to invite you to join us for our Deaf and Hard of Hearing Healthcare: Have Your Say event.

This event is an opportunity to:

- Hear directly about the findings from our engagement.
- Understand the experiences and challenges faced by Deaf and hard of hearing people when accessing healthcare.

- Listen to community members and their experiences.
- Explore what the findings mean for health and care services.
- Discuss what needs to happen next and how services and professionals can help improve access and experiences.

We particularly welcome colleagues working across health, social care, primary care, hospitals, mental health, community services, communications, equality and inclusion, as well as anyone involved in improving access to services.

Event details:

• Date – Tuesday 17th November 2026
• Time – 10:00am–12:00pm
• Venue - NSPCC, 3 Gilmour Close, Leicester LE4 1EZ

Free parking available | BSL interpreters provided. Places are free but must be booked in advance. Book your place today

Online Learning and Networking Opportunities

Social Care Future hosts regular online events and webinars designed to connect people with lived experience, providers, commissioners and partners from across the social care sector. These sessions offer valuable opportunities to learn about innovative practice, co-production, inclusion and community-based approaches, while sharing experiences and ideas for improving outcomes for people who draw on care and support. More information about upcoming events is available here.

Community Insight Workshops

We would like to invite you to join Autism specific community insight workshops. These workshops are open to all autistic adults and parent /carers of autistic people. We want to include as many people as possible, so please share this opportunity across your networks.

There are two opportunities to join the workshops:

Monday evening 6:00pm - 7:30pm

Workshop 1:	9th November
Workshop 2:	16th November
Workshop 3:	23rd November
Workshop 4:	30th November

Thursday morning 11:00am - 12:30pm

Workshop 1:	12th November
Workshop 2:	19th November
Workshop 3:	26th November
Workshop 4:	3rd December

A different but related topic is discussed at each workshop. The workshops are online and are a chance to meet other people, make connections and discover strengths and ideas you may not have noticed before. What we learn together will also help us understand what matters locally and to local people and how community support, opportunities and services could develop in the future.

If you would like more information or you would like to join the workshops please register your interest by emailing Liz Walker on Liz@imroc.org and she will be able to answer any queries you may have, share more information about the workshops and share the link to the workshops with you

Awards

Dignity Award

We are delighted to announce the return of the Dignity Award.

The Dignity in Care campaign was launched in November 2006 by the National Dignity Council. The aim is to put dignity at the heart of the UK's care and support services, raising awareness and placing emphasis on promoting dignified services.

The award will be given to providers who can demonstrate their ongoing commitment to promoting and delivering dignified care and support services. This will involve signing our Dignity Charter, nominating Dignity Champions and a visit from an officer of the council who will complete a record of achievement.

Any organisation based in Leicestershire and providing care and support services within the boundaries of the county can apply. There are certain criteria the service must meet to be awarded.

If you are interested in applying for the award please contact Quality and Contracts Enquiry line enquirylinequality&contracts@leics.gov.uk for more details and an application pack.

Details of providers who receive the award will be shared on Inspired to Care's social media platforms to celebrate success and promote the service.

Next edition

The next edition of Provider News will be published during week commencing 30th November 2026. If you are interested in contributing by writing about a topic of your choice, perhaps something that is particularly important to you, please contact us at ascengage@leics.gov.uk

Useful links

- Current and past editions of Provider News
- Provider conference calls