

# Top tips for listening and responding

Ways in which you can listen and respond to my voice

## I AM UNIQUE ...



- I'll respond better when you're at my level
- Respond to my verbal and non-verbal cues
- Tune into my needs and follow my lead
- Listen and respond to me with a non-judgemental approach

## BUILD A POSITIVE RELATIONSHIP WITH ME ...



- A secure and sensitive relationship with my key person helps me to share my voice
- When you genuinely listen to me, I am happy to communicate
- I need you to build a positive relationship with my parents and carers
- Help me to understand my emotions by labelling them and then support me to manage them

## ENVIRONMENTS TO SHARE MY VOICE ...



- The physical environment needs to be responsive to my voice so I feel valued
- A sensitive emotional environment gives me the security to convey my voice
- When my home is reflected in the learning environment it gives me the continuity I need to flourish

## I LEARN AND DEVELOP IN MY OWN WAY ...



- Make sure routines and transitions are in response to my voice and my needs
- Put my voice at the centre of observations, assessments and planning
- Observe, value and respond to how I like to learn through my unique characteristics of effective learning
- Share key information about me so that others know me as well as they can