



# Information

for adult social care providers

CORONAVIRUS  
**PROTECT  
YOURSELF  
& OTHERS**

 Leicestershire  
County Council

## Issue 65 – 23 December 2020

Dear colleague,

As we approach the end of the year, we wanted to write to you and thank you for the determination, resilience and strength you and your hard-working teams have shown to support our residents.

2020 has been an exceptionally difficult year for us all, with everyone having to make sacrifices and alter the way they go about their daily lives.

There is not one person who hasn't been affected by the challenges brought about by COVID-19, but thanks to all of you, our most vulnerable residents have continued to be supported and cared for throughout the pandemic.

This year has seen our services needed more than ever as we faced together the extra challenges caused by coronavirus.

Adult social care workers across Leicestershire have worked tirelessly to support residents, sometimes in new ways, to ensure that people are supported.

We know you have all gone above and beyond to ensure services continue to run as smoothly as possible.

Everyone has had their role to play – helping with personal care, working behind the scenes to keep services running, running Zoom sessions or just offering a listening ear or a reassuring voice. Your efforts and teamwork have been amazing.

As we turn our attention to 2021, the roll out of the COVID-19 vaccine gives us optimism – we know that it is the most effective way to protect yourself, your family and vulnerable service users, alongside your robust infection prevention control methods and people observing 'hands, face, space'.

We know that our adult social care services don't stop over the festive period and many staff will be continuing to work – but we hope that you and your teams will be able to have a rest, even if it is short. It is well-deserved.

We would like to take this opportunity to thank you all for your commitment and flexibility throughout 2020 - your support has been vital to so many of our most vulnerable residents.

Kind regards and warmest wishes for the festive season,

Yours sincerely

Jon Wilson  
Director of Adults and Communities

Mike Sandys  
Director of Public Health

*The archive of all previous COVID-19 provider bulletins released since March 2020 can be found at <https://resources.leicestershire.gov.uk/adult-social-care-and-health/working-with-you-during-coronavirus>*

*We expect to issue a next bulletin during week commencing 4 January 2021.*