



Information

for adult social care providers

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Issue 25

Dear Colleague,

Please find our latest update which features information on:

- guidance on the new Test and Trace service
- PPE including FFP3 Mask Fit Testing
- dementia support information

As always, thank you for your continued support and for continuing to engage with us. This ensures that we have a good understanding of your issues, to enable us to best meet your needs.

Test and Trace - guidance for social care employers about staff isolation

Please see [Test and Trace information](#) from the Department of Health and Social Care, which sets out to answer questions about how the new COVID-19 test-and-trace system will operate in practice for those working in health and social care.

You will note that further guidance is due out shortly, which we will keep you informed of via our usual communications channels.

Important Customer Alert - Type IIR masks – Cardinal Health – Product Concerns

The Local Resilience Forum (LRF) have been notified that a small number of complaints have been received regarding Cardinal Health type IIR masks (NPC: BWM028, MPC: AT74535).

Please be aware that no such complaints have been received in Leicestershire, however we felt it was important to make you aware of the potential faults and the batch numbers these faults are associated with, to ensure that if necessary, you can take appropriate action.

The faults are only in a small number of lots and concerns either the stitching coming away on the ties (lots affected 0508MLP09, 0511MLP09, 0513MLP09, 0529MLP09 and 0531KLP09) or the material at the top of the foam nose strip flaking and causing particles to be dislodged (lots affected 0408HLP09, 0422HLP09, 0428HLP09, 0520JLP09, 0520LLP02, 0517JLP09, 0506ALP10 and 0520JLP09).



Not all masks in these lot numbers are defective. We are aware that three of the complaints relate to lot 0517JLP09.

In terms of next steps, we are aware that some of you will have already used emergency supplies from the LRF, but if you do have any stock remaining, please check if these contain any of the affected lots and be vigilant with these and any other Cardinal masks.

Please note we are not recalling the products and there is no need to quarantine the masks if you have used supplies from these lot numbers, as not all masks are affected.

If you do identify a fault with IIR masks, please contact the Provider Communication Line on 0116 305 7263 or enquirylinequality&contracts@leics.gov.uk (available 8.30am to 5pm, Monday to Friday, and 10am to noon on Saturday and Sunday). If this leads to a shortage of PPE, please contact the providers we identified on our [PPE information page](#) online.

FFP3 Mask Fit Testing

As you know we have been arranging fit testing for staff undertaking aerosol generating procedures (AGP) for providers across LLR. This initial Local Resilience Forum initiative will be drawing to a close within the next few weeks.

Thank you to everyone who has been in touch so far and released staff to attend, we hope that staff are now able to work to the new [AGP guidance](#).

If you have residents or service users that require this support, please contact the [enquiry line](#) so that we can arrange a fit test appointment for your staff.

Infection Prevention Control Training

An infection prevention and control training package to support care homes nationally has been developed by the Royal National Orthopaedic Hospital. This training covers all areas of IPC but focusses on the importance of hand hygiene and

the donning and doffing of PPE. All Clinical Commissioning Groups (CCG's) across England have been asked to identify a number of staff that can be trained up and deliver this training across their local patch.

Locally, staff across the three LLR CCGs and colleagues in the 3 LLR Local Authorities have now been trained up and are in the process of contacting all care homes across LLR to agree a date and time for them to deliver this IPC training. To access this training for your staff, please contact Zoe Green
Zoe.green@westleicestershireccg.nhs.uk

National online PPE portal for small care providers

On Friday 10 April, the Secretary of State for Health and Social Care announced a new online portal to enable primary and social care providers in England to order emergency supplies of essential COVID-19 PPE.

The PPE Portal, developed in partnership with eBay, has been tested with the sector and is now being rolled out in phases over the coming weeks.

In the first phase invitations to log onto the portal will be sent to GPs, small residential (24 beds or less) and domiciliary social care services (99 service users or less) in England over the next 2 weeks. We will send regular updates on future phases as these become available.

Eligible providers are asked to routinely check their email accounts registered with the CQC/MHRA.

Dementia information - alternative formats

Please be aware that should providers wish to leave an information sheet on available dementia support with service users and their families, this can be downloaded and printed from [information and advice for carers and people living with dementia](#).

Thank you for your continued support.

Yours sincerely

Jon Wilson
Director of Adults & Communities