



# Information

for adult social care providers

CORONAVIRUS  
**PROTECT  
YOURSELF  
& OTHERS**



## Issue 40

Dear Colleague,

Please find our latest update which features information on:

- NHS Test and Trace service: Randox Test Kit update
- An innovation competition from ADASS
- Recognising the deterioration of a patient
- PPE guidance for home and residential care providers

Thank you for continuing to engage with us and for your ongoing support.

### **NHS Test and Trace: Randox Test Kit update**

On July 16 the Department of Health & Social Care (DHSC) wrote to all care homes who had received Randox test kits from NHS Test and Trace, instructing them to immediately cease using these kits for testing.

This pause in the use of Randox test kits was a precautionary measure while they investigated a potential safety issue that we had been made aware of and asked all care homes to keep their test kits in a secure location and ensure they are not used.

The Medical Health Products Regulatory Agency have taken the decision to recall Randox test kits. You can read the full statement on [Randox test kits](#) online.

If you have unused Randox test kits, you must return them by following these steps:

- Check if your test kits are manufactured by Randox, you can do this by looking for the word “Randox” clearly marked on the outer packaging
- Print your [Randox recall return label](#)
- Ensure that all Randox test kits are packaged in a large cardboard box with the Randox recall return label printed and stuck to the box so that it is clearly visible
- Book a special courier to collect your recalled test kits the next day (if booked before 17:00pm), using the special next-day recall booking portal at <https://www.testkitrecall.co.uk>
- Your special courier will arrive the next day between 09:00am and 13:00pm if booked before 17:00pm. Please ensure that the return label is visible on the return box otherwise the courier cannot accept the test kits

Please ensure that you only use [www.testkitrecall.co.uk](http://www.testkitrecall.co.uk) to book your special courier for recalled test kits. You must not use the normal courier portal.

The DHSC ask that you schedule your recall collection for a day that you are not planning to complete coronavirus testing, so that there is no risk of returning incorrect kits to couriers.

Please action this request immediately and return all unused Randox test kits in your home as quickly as possible.

In the meantime, if you have any further questions please join their regular [webinars](#) or contact the 119 helpdesk.

### **An innovation competition from ADASS**

ADASS would like to thank you for the excellent work you and your teams have been doing to keep people safe and supported during the pandemic and to acknowledge the emotional cost of losing people that you may have cared for many years.

Your hard work has meant that so far, the East Midlands has had less outbreaks in its care homes than many other areas but as you will be aware as communities start to move to their new normal and lockdown eases, the risk to the people you support and the need to maintain the high standards of infection prevention control is even greater.

Recognising that most of you will have already undertaken lots of IPC training and will be having regular conversations with staff, ADASS have been really impressed by some of the innovative approaches that staff, and managers have introduced to keep IPC at the front of peoples thinking.

ADASS are keen to capture those grass roots ideas on how to keep IPC issues “live” so they can build a set of good ideas or top tips resources for services across the region.

To encourage participation, they are offering a small incentive and will pick the 3 most innovative, creative and fun ideas and will reward the service with a cash prize of £150. The only condition will be it must be spent on something to treat the team or individual who has submitted the idea.

One of their provider colleagues from Northamptonshire has shared how they manage capturing and actioning ideas in their home which may help you get started.

[Infection Prevention Control Idea Slides](#)

[Idea Cards Template](#)

[Turning Ideas into Action Template](#)

All entries to be sent to [Jane.halls@nottinghamshire.gov.uk](mailto:Jane.halls@nottinghamshire.gov.uk) by 28th August 2020.

All ideas will be collated and shared back as a resource for the sector.

## **Recognising the deterioration of a patient**

As part of their commitment to supporting the care sector, the West Midlands Academic Health Science Network (WMAHSN) and East Midlands Academic Health Science Network (EMAHSN) looking for support with some work focused around improving quality and safety in care homes in the region relating to deteriorating residents.

One of the ways which they are hoping to provide support going forward is through further QI training focussing on improving recognition and management of deteriorating residents.

In order to understand what training would be of most benefit they are conducting a region wide survey with care homes about current practices relating to recognition and management of deterioration to establish current practice, areas of excellence and potential areas for improvement and education.

Attached below is a link to the online surveys. The survey takes approximately 10 minutes to complete. The deadline for care homes to complete is close of play on 28th August 2020. The survey is for all types of care home and can also be shared with Domiciliary Care Providers:

[West Midlands Care Homes Deterioration Survey](#)

[East Midlands Care Homes Deterioration Survey](#)

## **PPE guidance for home and residential care providers**

Please be aware the DHSC have recently produced a set of [accessible PPE guidance for community & social care \(non-clinical\) settings](#). Please use this within your services, as necessary.

As ever, thank you for your ongoing support.

Yours sincerely

Jon Wilson  
Director of Adults & Communities