



Issue 1 - 9 June 2022

Welcome to Provider News

This is the first issue of a new, fortnightly publication for adult social care providers in Leicestershire, bringing you the latest nationally and locally, including the social care reforms, strategy development, celebration weeks, wellbeing initiatives, guidance developments, finance matters, webinars, and tips.

We are keen to ensure that Provider News is useful to you and we will be seeking your feedback.

Celebrating and recognising carers this Carers' Week

In Leicestershire, there are many individuals who are looking after a family member or friend who would not be able to manage everyday life without help or support, and are not employed to do it. This week is [Carers' Week](#), an annual campaign to raise awareness of caring, the information and advice available for people in a caring role and the challenges carers face.

As part of Carers Week, we are raising awareness of the support available to all carers in Leicestershire. There is lots of [useful information and advice including financial help for individuals looking after someone](#) on the Leicestershire County Council website and we would encourage you to share this information with your colleagues.

This week we launch the consultation on the draft Joint LLR Carers' Strategy 2022-25. The consultation runs from Monday 6 June until midnight on 17 July 2022 – [find out more, read the draft strategy, and take part in the consultation by completing the online questionnaire](#).

The future of adult social care

As you are aware, the government is reforming adult social care. In December 2021 they published a white paper titled [People at the Heart of Care](#), that outlined a 10-

year vision that puts personalised care and support at the heart of adult social care, ensuring that people:

- have the choice, control, and support they need to live independent lives
- can access outstanding quality and tailored care and support
- find adult social care fair and accessible

Market Sustainability and the Fair Cost of Care (FCOC)

Implementation of the Market Sustainability and Fair Cost of Care policy is one of the first steps in the package of reform, and key to the implementation of the care cap. The primary aim is to support local authorities to prepare their markets for reform, including Section 18(3) of the Care Act 2014 in October 2023, and to support local authorities to move towards paying providers a fair cost of care.

In total, funding of £1.36 billion will be provided. In 2022 to 2023, £162 million will be allocated. A further £600 million will be made available in each of 2023 to 2024 and 2024 to 2025. This funding profile allows for a staged implementation, while also reflecting the timelines for charging reform. As a condition of receiving future funding, local authorities will need to:

- undertake cost of care exercises for 65+ care homes and 18+ home care
- publish a provisional market sustainability plan, using the cost of care exercise as a key input to identify risks in the local market, with particular consideration given to the further commencement of Section 18(3) of the Care Act. A final plan will be submitted in February 2023
- provide to DHSC a spend report detailing how funding allocated for 2022 to 2023 is being spent in line with the fund's purpose

In Leicestershire, we are about to launch the fair cost of care (FCOC) exercise for home care and are in the latter stage of completing the FCOC exercise for residential care.

FCOC survey for home care in Leicestershire

Care Analytics (CA) will conduct the FCOC exercise in the form of a survey for home care, which will be launched on Monday 13 June, followed by a provider Q&A session on Wednesday 22 June at 14.00, and will close on Friday 8 July.

Provider Q&A Meeting

Wed 22 June at 14.00

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+44 20 7660 8338,451710443#](#) United Kingdom, London

Phone Conference ID: 451 710 443#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

We encourage all providers to complete the survey as soon as possible so that CA can commence their analysis ahead of the survey closing date.

CA is also undertaking the FCOC analysis for Leicester City Council, so providers that are in the city and county will only need to submit one survey.

The survey is split into operational and financial sections. We estimate that it will take one to two hours to complete the operational section, though this will vary depending on the complexity of the service and having payroll and rota information to hand. For the financial section, the last two completed financial years are required, and CA will accept financial data using your own categories, only if the data is detailed enough to convert to the FCOC template.

We know that completion of the survey will take you away from your other priority activities; however, your participation is critical to ensure that the work is as well-informed as possible by a wide range of home care providers.

CA will follow data protection rules to ensure confidentiality.

The final report will be published in September and in two documents, which will be produced for submission to the DHSC:

- Annex A, the financial report which will detail care worker costs, business costs, return on operations etc, together with supporting information including response rate, carer basic pay per hour and mileage payments.
- Annex B, a narrative report explaining the findings reported in Annex A, including the response rate, the lower quartile/median/upper quartile of number of appointments per week by visit length (15/30/45/60 mins), justification of the proposed approach to return on operations and the annual uplift approach.

FCOC survey for residential care in Leicestershire

CA are putting together the final report, which should be available towards the end of June, although Annex A and B are expected in July. The next step is to publish the results of the FCOC exercise and work to develop a draft market sustainability plan.

The plan will assess the impact current fee rates are having on the market and the potential future risks (particularly in the context of adult social care reform). This will enable us to inform the development of mitigating actions, including how much fee rates will need to increase over the three-year spending review period. Consideration will be given to the impact of Section 18(3) of the Care Act 2014 and how sustainability of the 65+ care home market can be improved.

Completion of the market sustainability plan is a condition of receiving future funding from the fund and the plan is to be submitted in two parts:

Firstly, a provisional market sustainability plan is required to be submitted by 14 October 2022, outlining our assessment of the sustainability of the market, which:

- considers the results from the cost of care exercises
- considers the impact of future market changes over the next three years, particularly in the context of adult social care reform

- sets out an outline action plan for addressing the issues identified and the priorities for market sustainability investment.

Secondly, a final market sustainability plan is required to be submitted in February 2023. In this stage, the key addition will be our commitment to determine how we as a local authority will calculate the cost of care in the exercise as part of our budget setting for the years 2023 to 2024. The document will be developed with input from yourselves and published locally as well as on the GOV.UK webpages.

Lifetime cap on care costs

This [Paying for your care: a lifetime cap on care costs easy read](#) document is a very useful overview of the new rules.

Framework for Integrated Personalised Care (FIPC)

Work is underway to replace the current LLR Health and Social Care Protocol (2014) with the new Framework for Integrated Personalised Care (FIPC) which is due to launch June 2022. This framework has been jointly developed by partner organisations operating across Leicester, Leicestershire, and Rutland.

- East Leicestershire and Rutland Clinical Commissioning Group
- Leicester City Clinical Commissioning Group
- Leicester City Council
- Leicestershire County Council
- Rutland County Council
- West Leicestershire Clinical Commissioning Group
- University Hospitals of Leicester NHS Trust
- Leicestershire Partnership Trust

The fundamental principle of this framework is that care commissioned and delivered to people is much more person-centred and tailored to meet their individual needs. It builds upon the best practices but deliberately avoids a defined task approach in favour of a Multi-Disciplinary Team (MDT) approach to support planning.

The reciprocal arrangement between Health and Social Care means that staff from Health may undertake some Social Care tasks and staff from Social Care may undertake some Health tasks, following appropriate training and assessment of competency. There will be appropriate clinical oversight of care from the most appropriate clinical service, including specific clinical governance for the actual activity or task being delegated.

More information will follow in due course.

If you have any queries or would like to know more about the changes taking place, please email naina.karadia@leics.gov.uk or fipcqueries@leics.gov.uk.

Call for evidence: Mental health and wellbeing plan

Poor mental health and poor wellbeing have an impact on every part of society, and every part of society has a role to play in supporting positive mental health and wellbeing.

The government is planning to take a new cross-society approach to promoting wellbeing, preventing mental health conditions emerging, intervening earlier, improving treatment, supporting people with mental health conditions to live well and preventing suicide. They are asking for support and ideas to develop a comprehensive plan that will help set and achieve their vision for mental health in a decade's time. [Find out more about and have your say.](#)

NHS and Social Care Coronavirus Life Assurance Scheme

This scheme provides financial protection to families of frontline social care and NHS staff who died from COVID-19 infections contracted in the course of their duties. It pays a tax-free £60,000 lump sum where individuals worked in high-risk settings where direct care was provided to residents and patients.

The scheme closed to new deaths on 31 March 2022 but will remain open until 31 March 2023 so outstanding claims can be made. Please could you make sure the families and dependents of your colleagues, who died in service before the end of March 2022, are made aware of the scheme and get the opportunity to make a claim. [Find out about the NHS and Social Care Coronavirus Life Assurance Scheme.](#)

Midlands Nominated Individual network meeting

On Wednesday 15 June 10.00-15.30, Skills for Care will be holding their first face to face meeting of the Midlands Nominated Individual network in over two years.

The meeting will be held at Birmingham Conference and Events Centre, which is easily accessible by public transport. It will be a chance to network with colleagues as well as to hear speakers from CQC and DBS.

West Midlands ADASS are also attending to provide an update on latest information regarding changes to the Mental Capacity Act and LPS. A few places are still left, and newcomers are welcome. [Find out more about the meeting and book.](#)

NHSmail for care providers drop-in sessions

The NHSmail team are offering care providers a drop-in session every Wednesday from 11.00-12.00 to support with NHSmail queries. There will be no agenda or slides but an open session to give care providers the opportunity to ask questions on NHSmail. Registration is not required however this session is for care providers only and not those in supportive roles for NHSmail. [Join the NHSmail for care providers drop-in session](#)

Lead, Connect and Care Festival

The Lead, Connect and Care Festival returns from Tuesday 21 – Saturday 25 June. Spread over the week there will be face to face and virtual opportunities to connect with others.

The festival will include many health and wellbeing workshops and activities, from menopause awareness to guided walks and mindfulness, and you can enjoy a family fun-day on Saturday 25 June at Leicester Racecourse, open exclusively to health, social care, emergency services and charity workforce and your families.

Visit the [Lead, Connect and Care Festival webpage](#) for a full schedule and to book workshops and activities.

Free online summer school with Dementia UK

Dementia UK are offering all health and social care professionals with an interest in improving support for families living with dementia the chance to attend their annual online summer school from Tuesday 5 to Friday 8 July 2022. You can [view the topics available and book onto sessions here](#) and for any further information please email ppdteam@dementiauk.org

‘Connecting Together’ managing frailty in care homes webinar

These popular and well-received events are organised by the East Midlands Patient Safety Collaborative (part of East Midlands Academic Health Science Network) and are for anyone working in a care home in the East Midlands to learn, share and network together.

The next webinar is Thursday 14 July 13.00-14.30 and the theme is managing frailty in care homes. This webinar aims to drive improvements at a regional and system level, aligned to the National Managing Deterioration Safety Improvement Programme. [Register here.](#)

The webinar will also include their second Care Home Awards. Nominations can be from residents, care home managers and staff, care homes nominating another care home, clinical commissioning groups, primary care networks, and anyone who works with the care home sector, such as district nurses and GPs.

Please do consider [making a nomination yourself!](#) Entries close at noon on Friday 17 June – meet the [previous winners here.](#)

Enhanced Health in Care Homes Framework

Have your say on the Enhanced Health in Care Homes (EHCH) Framework at an open workshop on 23 June, 10.00-11.30.

The NHS Long-Term Plan made a commitment to the national roll out of the EHCH framework to all care homes in England by 2024. A key priority for the EHCH programme this year is to refresh the framework to ensure we capture the different

ways of working that the pandemic enabled and best practice from these changes; and to ensure recommended best practice in the framework is up to date.

To express your interest in attending this workshop please register by emailing england.communitycare@nhs.net with the following information:

- Name
- Job title
- Organisation
- Date of your workshop: 23rd June Midlands workshop

Your attendance will be confirmed via email for this event by the 22 June at the latest. The session will be held virtually via MS Teams, joining instructions and an agenda will be circulated prior to the event. Please note that the workshop will be recorded and comments in the chat will be transcribed to allow your feedback to be collated.

If you have any questions relating to this workshop, please email england.communitycare@nhs.net

Adult social care Digital Skills Framework and Training Database

The first draft of the [Digital Skills Framework](#) along with a [Digital Skills Training Database](#) has been published and is live on the [Digital Social Care website](#), run by social care providers for social care providers. More detail, including specific skills and capabilities for each theme, will be added as NHS Transformation Directorate and Digital Social Care test them further and respond to feedback.

Next edition

The next edition of Provider News will be published during week commencing 20 June 2022.